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# "A good physician works full-time?" – a mixed-methods study on (mis)conceptions about part-time work in hospitals

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# **Summary**

STUDY AIMS: While part-time employment is commonly discussed as a way to recruit and retain physicians, the average workload of hospital physicians has barely decreased in the past decade, and hospitals face persistent difficulties in adopting part-time work. This study aims to examine the attitudes of hospital physicians across various specialties and positions towards part-time employment, and to identify factors that hinder or facilitate the successful implementation of part-time arrangements in hospital settings.

METHODS: We conducted an exploratory mixed-method study, combining a qualitative interview study with reflexive thematic analysis of 19 participants, and an online quantitative survey of 553 physicians. Data were collected between August and November 2023 in seven public hospital organisations in Switzerland.

RESULTS: The quantitative data revealed a widespread desire for workload reduction across all roles, specialties, age groups and sexes, with an average ideal workload of 81%. Contrary to some statements in the qualitative interviews, the youngest cohort of physicians reported the highest ideal workload (88%). Most respondents (60%) believed they would be granted a workload reduction, yet an equal percentage at least partially agreed that working part-time would negatively impact advancement opportunities within the hospital. Other concerns about parttime work included the additional workload it might place on colleagues (76.5%) and a potential decline in medical quality (17.5%). These concerns varied across specialties and positions. The qualitative interviews identified both organisational and cultural barriers to the implementation of part-time work for hospital physicians, such as complex scheduling, additional effort and the prevailing "ideal physician norm" that prioritises physical presence and professional obligations over personal life. Conversely, factors facilitating part-time work included a supportive culture for part-time models and flexible organisational structures and processes.

CONCLUSION: Addressing current perceptions of physicians' part-time work may be an essential first step towards establishing sustainable part-time solutions in hospitals. This includes the assumption that a physician's

competence depends solely on his or her availability. Furthermore, the redesign of workplace structures, including shift schedules and training programmes, may be necessary to accommodate varying workloads. When accommodating part-time solutions for hospital physicians, implementing one-size-fits-all solutions may not be expedient, given the varying circumstances of different specialties and positions. Therefore, we recommend that solutions be tailored to the specific needs of each clinic and developed through a participatory process.

#### Introduction

The current demographic shift has resulted in a significant increase in the demand for qualified physicians [1, 2]. This has rendered Switzerland reliant on international practitioners, posing a serious threat to the longevity and sustainability of its healthcare infrastructure [1, 2]. Consequently, there is an urgent need for more individuals to pursue careers in medicine and for strategies to retain professionals within this field.

The most frequent factors associated with the intention to leave the medical profession include work-life conflicts and a high workload [3, 4]. According to Hämmig [5], almost 70% of physicians in Switzerland experience a high work-life imbalance. The difficulties that Swiss physicians encounter in balancing their work and personal lives have been linked to several adverse outcomes, including reduced wellbeing and health problems, particularly burnout symptoms, and decreased job satisfaction [4–8]. Especially in hospital settings, where round-the-clock operations require physicians to work various shifts and overtime, their work-life balance is challenged [4, 9].

To address these work-life conflicts, there are ongoing discussions in Switzerland about reducing the full-time working hours, for example by implementing a 42-hour work week with an additional four hours dedicated to structured further education [10]. However, these systemic changes have yet to be widely implemented, leaving individual-level adjustments as the primary recourse: Part-time employment, defined as a workload below 90%, emerges as a key strategy to address work-life conflicts [11, 12]. Although part-time work has long been discussed as a solution to mitigate work-life conflicts [13], the average work-

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load of hospital physicians has decreased only marginally since 2014, from 94.2% to 93.9% in 2023, whereas a 100% workload equates to 50 hours per week, not including potential overtime [14]. Currently, 25% of Swiss hospital physicians work part-time [14].

Due to round-the-clock operations, various shifts and unforeseeable circumstances (e.g. treatment complications, new patients), organising part-time work in a hospital setting is perceived as particularly challenging [15–17]. Moreover, cultural factors, such as lack of acceptance of part-time work models, also present challenges to the implementation of part-time work [15, 18, 19]. At the individual level, limited career advancement opportunities and high time constraints [16, 20–22], as well as negative attitudes from colleagues [16, 18, 20] are discussed as consequences experienced by physicians.

To date, the specific factors that hinder or facilitate parttime work among hospital physicians at different organisational levels and in different clinical settings remain understudied. Additionally, it is unclear to what extent Swiss hospital physicians desire part-time work, perceive it as feasible, or what their general attitudes towards such options are. This study aims to explore the attitudes of hospital physicians towards part-time work and the barriers and facilitators to its implementation through an exploratory mixed-methods approach. The objective is to propose solutions that can effectively meet the needs of both hospitals and physicians without significant adverse consequences.

# Methods

# Study design

To address the research objective, a convergent mixedmethods approach was used, integrating both qualitative and quantitative methods. This combination enables a comprehensive evaluation of the research question from multiple perspectives. The qualitative approach provides in-depth insights into physicians' attitudes and experiences with part-time employment, while the quantitative approach facilitates generalisation of the findings to a broader population and identification of group differences.

Both the qualitative and quantitative studies were approved after ethical review by the FHNW School of Applied Psychology Ethics Committee (reference number: EAaFE230623).

The data collection was conducted in seven hospital organisations in the German-speaking part of Switzerland, including one bilingual (French and German) hospital, as part of an applied research project by the FHNW School of Applied Psychology. The project's objective is to establish preventive measures to improve work organisation in Swiss hospitals, with the goal of aligning medical careers to life stage-specific requirements of employees. Participants were informed that the study was part of this project. The study was conducted by academic staff of the FHNW. The research team received training in both qualitative and quantitative methods as part of their academic education (all authors have an MSc in Psychology, one a PhD) and have participated in several research projects.

#### **Qualitative interviews**

Participants and data collection

Participants were recruited by HR specialists of the participating hospitals, with the project leads instructing them to select two to three physicians from different functional levels. HR specialists were also asked to include individuals with diverse perspectives (maximum variation sampling), such as critical views or specific experiences (e.g. job-sharing). Participation was voluntary, and written consent for participation and data use was obtained. One participant did not return the signed consent form and was therefore excluded. The second author (JF) contacted participants via e-mail and conducted the interviews online via MS Teams. A total of 11 female physicians (58%) and 8 male physicians (42%) were interviewed between 17 August and 8 November 2023. The sample included resident physicians (n = 5), attending physicians (n = 6), senior attending physicians (n = 5) and chief physicians (n = 3).

Interviews were guided by a semi-structured question guide covering, among other things, physicians' attitudes towards part-time work as well as challenges and facilitating factors associated with it. The question guide was developed collaboratively by the research team (JF, AS, JK) and pre-tested with a physician. The interviews, which lasted an average of 51 minutes, were recorded via MS Teams and transcribed with the assistance of Töggl.

#### Data analysis

The data were analysed using an inductive reflexive thematic analysis, following the six-phase process outlined by Braun and Clarke [23]. Inductive reflexive thematic analysis was chosen as an evaluation method that enables an in-depth exploration of participants' experiences without predefined theoretical constraints, while also ensuring a clear and systematic analytical process [23]. Initially, three authors (JK, BG, JF) familiarised themselves with the data. JK led the generation of codes and construction of themes, using the software MAXQDA. The other researchers (BG, JF) carefully reviewed and refined these preliminary themes. This iterative process continued with all researchers making further adjustments after collaborative discussions, leading to the final analysis. The final study report was reviewed by all authors.

# Quantitative survey

#### Participants and data collection

An e-mail containing a link to an online questionnaire was sent to participants via the Human Resources department, with a voluntary request to complete it. The survey period varied depending on the hospital, spanning from 4 September to 12 November, with individual survey durations ranging from 26 to 48 days. In six of the seven hospitals, reminders to complete the survey were sent 8 to 23 days after the initial distribution. In five hospitals, the survey was distributed to all physicians, while one hospital participated in the project with a pilot clinic. In one hospital, a stratified random sample of 390 individuals (out of a total of approximately 2500 staff) was selected to ensure representativeness based on role, hierarchical level and sex. El-

igibility was limited to hospital staff, excluding affiliated physicians.

The sample of this study comprised 553 physicians (301 females, 54.4%; 252 males, 45.6%), with a response rate of 28.1%. The mean age of the participants was 40.0 years (SD 9.8 years, range 25–68 years). A total of 283 participants (51.2%) had children. On average, respondents had been working as physicians for 13.5 years (SD 9.6 years, range <1–39 years) and in their current hospital for 5.4 years (SD 5.9 years, range <1–25 years). Of the respondents, 177 were resident physicians (32.0%), 206 were attending physicians (37.3%), 108 were senior attending physicians (19.5%) and 62 were chief physicians (11.2%). A total of 394 respondents (71.2%) have acquired a qualification as a medical specialist.

The survey covered various elements of career planning tailored for different life stages. Among others, the study gathered variables to assess attitudes towards part-time employment: Participants were queried about their current and ideal workload. To gauge perceptions of the feasibility of working part-time, participants were asked, "If you would like to reduce your working hours in the near future: Do you think this would be granted?" with response options of "Yes, definitely", "Yes, probably", "Probably not", "No, definitely not" and "I cannot judge". To examine potential barriers to part-time work, respondents answered three questions: (a) "Do you believe that part-time work compromises medical quality?" with responses "Yes", "No" or "I don't know"; (b) "When colleagues opt for work-life balance benefits such as reduced working hours, this typically results in..." with options "A lot of extra work", "Some extra work", "No extra work" or "I cannot judge"; (c) "Employees who temporarily reduce their working hours due to personal reasons are less likely to advance in the organisation" using a scale from 1 ("Strongly disagree") to 5 ("Strongly agree") along with the option "I cannot judge". This assessment item was adapted from a scale developed by Dikkers et al. [24].

#### Data analysis

Data cleaning was conducted with R version 4.3.3 (packages *haven*, *dplyr* and *base*) and data analysis was carried

out using SPSS<sup>TM</sup> version 28. Descriptive statistics were used to illustrate the findings. An analysis of variance (ANOVA) and a t-test were used to assess group differences, followed by Tukey's Honestly Significant Difference (HSD) test for post-hoc ANOVA comparisons.

#### Results

#### Qualitative results

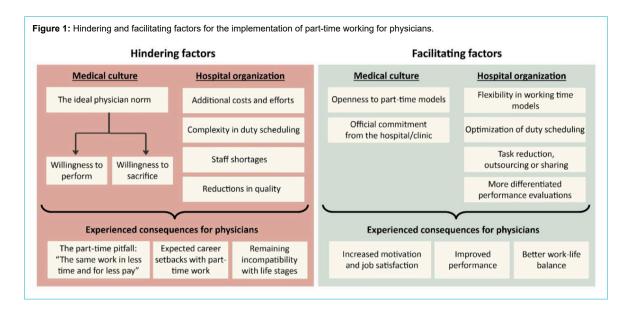
The interview data were thematically categorised into hindering and facilitating factors for part-time work among physicians. These factors encompass two key areas: first, the medical culture within the hospital, which includes the attitudes, norms and expectations surrounding physicians' roles; and second, organisational aspects, which refer to the hospital's structure, policies and logistical frameworks that influence the feasibility of part-time work. Additionally, the perceived consequences for physicians were examined within both categories (see figure 1).

Hindering factors for the implementation of part-time working for physicians

The qualitative data indicate that the prevailing *medical* culture in hospitals is characterised by an "ideal physician norm" that places a high value on performance and personal sacrifice. According to the interviewees, the willingness to perform is primarily linked to a physician's physical presence in daily clinical life. The reduction in working hours and the associated limited availability in the hospital and for patients is thus perceived as an obstacle by some interviewees:

Ultimately, it's so individual how much time you're willing and able to invest. If someone says they want to create a 40% position in a leadership role, it becomes difficult to remain clinically active. At some point, especially in surgical disciplines, you're just not there enough (...). I don't know if that's true, but it's an opinion that most colleagues would probably share. [Interview Q]

It is notable that the examples provided by the interviewees in this sample frequently refer to very low workloads (<50%), as illustrated by the just-mentioned example.



Another aspect of the "ideal physician norm" is grounded in the assumption that a "successful" medical career often requires personal sacrifices:

I have not yet seen a positive example of someone with children who reduced their workload while still managing to specialise. Instead, I have only encountered individuals in leadership positions who work full-time and have made significant personal sacrifices. [Interview B]

In particular, the "younger generation" (the exact age cohort is not specified by the interviewees) is noted for prioritising personal life over career, potentially conflicting with the willingness to sacrifice:

The generation gap is becoming apparent. (...) The senior physicians (...) had to endure everything, but they are not entirely happy that they had to. (...) And to be honest, you can also see that (...) the younger the residents are, the less willing they are to accept things, or they are much more likely to say, "I'm going home now; I don't care what happens here". [Interview P]

At the *organisational level*, interviewees noted that physicians' part-time work can result in an additional workload for colleagues and increased costs due to higher coordination and communication efforts. Duty scheduling was also perceived as more complex when accommodating part-time arrangements. Furthermore, interviewees expressed concerns about worsening staff shortages due to reduced workloads as well as potential declines in patient care quality, primarily due to a feared loss of continuity. Interviewees further indicated that the challenges in accommodating part-time work are particularly pronounced in certain medical specialties, especially surgical fields.

Hindering factors: Experienced consequences for physicians

As a consequence of working part-time, interviewees described what we call the "part-time pitfall". This refers to the expectation placed upon part-time physicians to maintain the same amount of work despite the reduction in hours and remuneration. Therefore, part-time physicians seeking career advancement frequently strive to fulfil unadjusted performance expectations:

I currently manage a ward on my own with a 50% workload, yet my manager expects me to work 100% within that 50%. She claims this is reasonable for me. Even after I explained that this is neither possible nor feasible in practice, her answer was simply, "Then that's your problem. You don't have good time management". [Interview B]

Furthermore, there are concerns about potential career setbacks associated with part-time employment:

If you reduce your workload to 80%, or even 60%, as is completely normal in certain professions, that's not the case in this profession. Instead, you're sidelined – not everywhere – but the chances of that happening are very very high. [Interview P]

For residents, this means that reduced workloads may extend training duration, limit necessary rotations or flatten the learning curve due to fewer cases.

Moreover, interviewees highlighted that although parttime models are often assumed to improve work-life balance, existing part-time solutions may still be incompatible with the needs and requirements of different life stages. Physicians described arrangements such as the "4 weeks on, 1 week off" model or long block shifts, which hinder external childcare use due to incompatible opening hours and/or require flexibility from partners. This is particularly noteworthy because the most frequently reported negative effects of career expansion are mainly related to the timing of starting a family:

I have to say quite clearly that it was the birth of my first daughter that really had a profound impact on my career. [Interview T]

This not only affects career opportunities for women in medicine but also contributes to female physicians leaving hospital employment:

I lose far too many women in their careers who end up quitting or going into a niche or only working 20%. Ultimately, this is also an economic problem. I've invested a lot of time and, this may not be politically correct, but you invest a lot of time and money in women who suddenly stop working. [Interview M]

Facilitating factors for the implementation of part-time working for physicians

In the context of *medical culture*, a supportive culture is deemed conducive if it exhibits "openness to part-time work not only on paper, but also in reality" [Interview B] and if it exemplifies tangible, functioning work-life balance models with the hospital's official to support such arrangements. At the organisational level, interviewees indicated that concrete support includes increased flexibility in working time models, particularly the ability to adapt workloads promptly to various life situations:

And that you give people the opportunity to temporarily step back (...), work reduced hours, and not have to deal with a hundred other tasks. (...) We just had a colleague, a great physician, whose husband was seriously ill. And then she stopped working altogether. So, if we could have offered her a lower workload (...), we might have been able to keep her. [Interview T]

This is in line with the ability to address adjustment requests promptly and confidentially, as well as to receive support in finding solutions. Furthermore, interviewees highlighted the importance of early and high-quality duty scheduling, as well as the preservation of time and monetary resources for training and further education. Additionally, they discussed the potential benefits of reducing or outsourcing administrative and service tasks for physicians, implementing job-sharing arrangements, establishing dedicated on-call or late shift teams and automating certain processes. Building upon the previously described theme that for physicians, strong performance is closely associated with physical presence, a more comprehensive approach to performance evaluation is required. This approach should consider a physician's potential and motivation independently of their workload:

(...) I had very open people among those who mentored me, who never measured performance by presence, but precisely by performance. I would say, that's what made the difference for me. [Interview R]

Facilitating factors: Experienced consequences for physicians

As a consequence of part-time work, the interviewees reported that they have observed increased motivation, job satisfaction and better work-life balance among part-time physicians:

I find that my part-time employees are much more motivated, they enjoy coming to work (...). I had a really great manager who, back in 2006, said that he preferred part-time employees because they brought enthusiasm and commitment while still balancing family and personal life (...) He almost only had part-time staff, even residents. He was way ahead of his time. [Interview A]

Furthermore, improved performance was also identified as an outcome of physicians engaging in part-time work:

I believe someone working at 80% performs better than 80% of someone working full-time. (...) If you have 10 full-time positions but hire people at 80%, you get 13 or 14 employees. You have a better team performance than with people who all work full-time. [Interview L]

To contextualise the results presented here within a broader dataset, the results of the questionnaire survey are presented below.

#### Quantitative results

The results of the qualitative interviews suggested that the feasibility of part-time work might vary depending on position and specialisation. Therefore, in addition to general results including all participants, descriptive statistics were presented separately for these two categories, recognising potential differences in responses within each group. Furthermore, insights from the interviews indicated that a desire to work part-time is mostly expressed by younger generations and women. These hypotheses were subsequently tested. Percentages were rounded to one decimal place, which may result in totals that do not sum to exactly 100%.

# General results

The analysis revealed significant insights into the participants' workload distribution and their perceptions regarding part-time employment. Of the 553 survey respondents, most (63.7%) stated that their current workload falls between 90% and 100%. However, a majority (61.5%) expressed a preference for a part-time workload of 60% to 89% (see table 1). While 55.5% of respondents wished to maintain their current workload, 40.7% favoured reducing it. Among those desiring a reduction, 89.8% indicated that they preferred a modest decrease ranging from 10% to 20%.

When participants were asked if they thought reduced working hours would be granted, 50 (9.0%) responded "Yes, definitely", while 282 (51.0%) chose "Yes, proba-

bly". In contrast, 154 (27.8%) thought it would probably not be possible and 25 (4.5%) answered "No, definitely not". The remaining 42 physicians (7.6%) said they could not judge.

Additionally, the survey investigated participants' attitudes towards potential obstacles to part-time work. When asked whether part-time work compromises medical quality, 97 respondents (17.5%) thought it did. However, the majority of 406 respondents (73.4%) disagreed, while another 50 respondents (9.0%) were uncertain. Respondents were also asked how they were typically affected by their colleagues' use of work-life balance benefits, such as part-time work. Most (298, 53.9%) said it resulted in some extra work, while 125 (22.6%) thought it resulted in a lot of extra work. Sixty respondents (10.8%) felt it did not add any extra work, and 70 (12.7%) were unsure if it did.

Furthermore, participants were asked if they agreed with the statement that employees who temporarily reduce their working hours for personal reasons are less likely to advance in the organisation. While 15 respondents (2.7%) strongly disagreed, 97 respondents (17.5%) somewhat disagreed and 107 respondents (19.3%) partially agreed. Most respondents either agreed (151 respondents, 27.3%) or strongly agreed (68 respondents, 12.3%) with the statement. An additional 115 respondents (20.8%) said they could not judge.

#### Position-specific results

The analysis proceeded to examine position-specific perceptions and attitudes towards part-time employment, as detailed in table 2. Residents showed the largest discrepancy between current and desired workloads and were also the only group where a majority (53.1%) expressed doubt about the possibility of workload reduction. The potential negative impact of part-time work on medical quality was a significant concern among senior physicians, particularly chief physicians, with a third sharing this view. Senior attending and chief physicians were also more concerned than resident and attending physicians about the increased workload caused by part-time work of colleagues. Furthermore, the perception that physicians working part-time have fewer career advancement opportunities was most prevalent among attending physicians.

# Specialty-specific results

Analysis of data by specialty revealed some notable trends, as shown in table 3. Across specialties, the average workload ranged from 73.3% to 91.7%, with paediatrics/adolescent physicians reporting the lowest current workload and (orthopaedic) surgeons reporting the highest. There is a desire to reduce workload across all specialties. At least 50% of respondents in each specialty believed they would be

Table 1:
Workload distribution and average workload among all respondents (n = 553).

Measure	Workload categories, n (%)	Average (current/ideal) % work-		
	10–59	60–89	90–100	load, mean (SD)
Current workload	27 (4.9%)	174 (31.5%)	352 (63.7%)	88.3% (SD 17.1)
Ideal workload	33 (6.0%)	340 (61.5%)	180 (32.5%)	81.0% (SD 15.6)

SD: standard deviation

granted a workload reduction. The proportion of respondents who expressed concern about the potential impact of part-time working on the quality of care was generally below 20%, except for surgeons and cardiologists. Responses to the perceived impact of colleagues working part-time varied, with 69.4% to 88.9% of physicians expressing concern. Gynaecologists and cardiologists were most concerned about the negative impact of part-time work on career progression, while those in intensive care were least concerned. These findings should be interpreted with caution due to potential sample size limitations.

Preferences in part-time work by sex and age

Analysis of the data revealed significant differences in the ideal workload across age groups, F(3, 553) = 11.625, p <0.001 and sex, p <0.001, as shown in tables 4 and 5. In particular, the youngest cohort of physicians reported the highest ideal workload, which differed significantly to that of the 31-40 and 41-50 age groups. The lowest ideal workload was reported by the 41-50 age group, which differed significantly from that of the other age groups. Female physicians reported a significantly lower ideal workload

than male physicians. However, the difference between current and ideal workload was slightly more pronounced for male than for female physicians.

#### Discussion

This exploratory mixed-methods study investigated hospital physicians' attitudes towards part-time employment and factors that hinder or facilitate part-time work among hospital physicians.

#### Physicians' desire for workload reduction

The quantitative data revealed a widespread desire for workload reduction across all roles, specialties, age groups and sex, with an average ideal workload of 81%. Contrary to some beliefs expressed in the qualitative interviews, which suggested that young physicians predominantly prefer part-time work, the youngest age group reported the highest desired workloads in the quantitative survey. This could be due to the demanding nature of the residency period, which necessitates the completion of a certain number of rotations [25, 26]. Consequently, residents may opt to maintain a higher workload to shorten their training.

Table 2:

Average current/ideal workload, perceived feasibility of part-time work and perceived barriers, by respondents' position.

Position n		Current % work-	·	Responses, n (%)			
		load, mean ± SD		Workload reduction feasible *	Part-time reduces quality **	Part-time results in extra work for others ***	Part-time reduces career chances
Resident physicians	177	96.8% ± 8.8%	86.0% ± 11.8%	83 (46.9%)	19 (10.7%)	121 (68.4%)	100 (56.5%)
Attending physicians	206	80.6% ± 19.8%	75.5% ± 17.7%	141 (68.4%)	35 (17.0%)	159 (77.2%)	139 (67.5%)
Senior attending physicians	108	84.5% ± 17.2%	78.6% ± 14.5%	72 (66.7%)	22 (20.4%)	89 (82.4%)	58 (53.7%)
Chief physicians	62	96.0% ± 8.6%	89.2% ± 11.9%	36 (58.1%)	21 (33.9%)	54 (87.1%)	29 (46.8%)

SD: standard deviation

Table 3:
Average current/ideal workload, perceived feasibility of part-time work and perceived barriers, by specialty.

Specialty	n	Current % work- load, mean ± SD	Ideal % workload, mean ± SD	Responses, n (%)			
				Workload reduction feasible *	Part-time reduces quality **	Part-time results in extra work for others ***	Part-time reduces career chances
All physicians with specialist title#	394	85.2% ± 18.1%	79.5% ± 16.1%	258 (65.5%)	76 (19.3%)	311 (78.9%)	242 (61.4%)
Internal medicine##	62	83.0% ± 19.4%	78.1% ± 15.6%	41 (66.1%)	11 (17.7%)	45 (72.6%)	38 (61.3%)
(Ortho)surgery	53	91.7% ± 16.0%	82.1% ± 15.1%	34 (64.2%)	15 (28.3%)	44 (83.0%)	34 (64.1%)
Anaesthesiology	49	85.5% ± 15.5%	78.8% ± 15.5%	35 (71.4%)	6 (12.2%)	34 (69.4%)	29 (59.2%)
Paediatrics / adolescent medicine	42	73.3% ± 25.3%	72.5% ± 22.9%	32 (76.2%)	6 (14.3%)	32 (76.2%)	26 (61.9%)
Intensive care medicine	28	88.9% ± 12.6%	84.8% ± 13.4%	20 (71.4%)	5 (17.9%)	21 (75.0%)	14 (50.0%)
Gynaecology	27	88.5% ± 16.6%	82.2% ± 16.0%	21 (77.8%)	3 (11.1%)	22 (81.5%)	22 (81.5%)
Radiology	18	85.8% ± 17.5%	80.3% ± 16.5%	10 (55.6%)	1 (5.6%)	16 (88.9%)	10 (55.6%)
Cardiology	15	89.3% ± 12.8%	80.7% ± 15.3%	8 (53.3%)	7 (46.7%)	11 (73.3%)	11 (73.3%)

SD: standard deviation

<sup>\*</sup> Number of respondents, by position, who believe they would be granted a workload reduction

<sup>\*\*</sup> Number of respondents, by position, who believe that part-time work negatively impacts medical quality.

<sup>\*\*\*</sup> Number of respondents, by position, who believe that a colleague's part-time work results in extra work.

<sup>\*\*\*\*</sup> Number of respondents, by position, who partially agreed, agreed or strongly agreed that part-time work hinders career advancement opportunities.

<sup>\*</sup> Number of respondents, by position, who believe they would be granted a workload reduction.

<sup>\*\*</sup> Number of respondents, by position, who believe that part-time work negatively impacts medical quality.

<sup>\*\*\*</sup> Number of respondents, by position, who believe that a colleague's part-time work results in extra work.

<sup>\*\*\*\*</sup> Number of respondents, by position, who partially agreed, agreed or strongly agreed that part-time work hinders career advancement opportunities.

<sup>#</sup>This category includes all respondents who indicated that they had a specialist title. Only those specialties with at least 15 respondents were considered separately.

<sup>##</sup> Only internal medicine specialists without additional titles were included in this category.

It is also noteworthy that when interviewees discussed part-time scenarios, they frequently provided fictitious examples with very low workloads. However, the quantitative data indicated that only a minority of respondents expressed interest in such low workloads. The majority of those who would like to reduce their workload preferred a decrease in the range 10-20%. Interestingly, most respondents (60%), particularly non-resident physicians, believed that they would be granted a workload reduction. This raises the question of why such reductions are not more widely sought. One reason provided in the interviews is the perceived diminished likelihood of career progression. In the survey, almost 60% of respondents partially agreed, agreed or strongly agreed that part-time workers are less likely to have advancement opportunities within the organisation, with this perception being more prevalent among residents and in certain specialties. These concerns are consistent with findings from previous studies in which physicians reported perceived limited career opportunities as part-time workers [16, 20-22]. Additionally, some physicians reported managing the same amount of work despite working part-time, either by compressing their tasks into fewer hours or facing heightened expectations, a phenomenon we refer to as the "part-time pitfall". The increased time pressure associated with working part-time was also reported in an earlier study by Kiechl-Kohlendorfer and Hackl [21]. Additionally, in a study by de Jong et al. [27], parttime physicians worked similar or more hours per full-time equivalent as full-time physicians.

# Full-time orientated structures may hinder part-time work

One potential explanation for the difficulties encountered by part-time working physicians in hospitals is that hospital structures, such as performance appraisals, shift schedules and training programmes, are predominantly designed around full-time work models [15, 22]. Consequently, parttime working arrangements cannot be readily incorporated into existing structures, and their integration may necessitate particular consideration. Regarding this situation, interviewees in this study describe several barriers, including increased coordination and communication requirements, as well as heightened complexity in staff scheduling. As a result, interviewees report that part-time working among colleagues generally results in additional work for other employees. This view is shared by more than three-quarters of the respondents in the survey.

Given the challenges associated with implementing parttime work, interviewees expressed concerns that introducing part-time work arrangements could potentially compromise medical quality and undermine the educational development of resident physicians. However, the survey data showed that most respondents (82.5%) did not share the concern about a decline in medical quality due to parttime work. Notably, the concern was more prevalent in senior positions and varied across different medical specialties, with cardiologists and surgeons expressing the highest levels of concern. To date, research on the impact of parttime work among hospital-based physicians on patient outcomes has yielded mixed results. Some studies suggest positive outcomes, such as higher patient satisfaction, consistent quality of work, and continuity of care [28-30]. Conversely, other research findings suggest potential negative effects, such as higher mortality rates associated with part-time work [31]. Prior research on part-time physicians indicates that organisational factors of healthcare institutions influence the quality of care delivered under reduced working hour arrangements [30, 32, 33]. Optimising these organisational factors may be crucial for mitigating any potential negative consequences associated with reduced working hours [34].

#### Custom solutions for part-time challenges

The interviewees made several recommendations for improving part-time working arrangements, such as reducing or outsourcing administrative and service tasks for physicians, implementing job-sharing arrangements, establishing dedicated on-call or late-shift teams and automating certain processes. Some of these solutions have also been discussed by other researchers [15, 16, 20, 35, 36]. However, the findings of this study indicate that the organisation

Table 4:

Differences in average ideal workload between age groups. Tukey's Honestly Significant Differences (HSD) was applied to test for post-hoc ANOVA comparisons. Only differences reaching a 95% level of significance are shown.

Age group	n	Current % workload, mean ±	Ideal % workload, mean ± SD	Significant difference in ideal % workload vs age group(s):
20-30 years	96	99.1% ± 5.0%	87.9% ± 11.6%	31–40 years (p <0.001)
				41–50 years (p <0.001)
31–40 years	216	87.5% ± 16.4%	80.5% ± 14.5%	20-30 years (p <0.001)
				41–50 years (p = 0.047)
41–50 years	143	82.0% ± 19.2%	76.2% ± 17.1%	20-30 years (p <0.001)
				31–40 years (p = 0.047)
				51+ years (p = 0.009)
51+ years	98	88.6% ± 17.9%	82.5% ± 16.8%	41–50 years (p = 0.009)

SD: standard deviation.

Table 5: Current/ideal workload by sex.

Sex	n	Current % workload, mean ± SD	Ideal % workload, mean ± SD
Female	301	85.0% ± 18.6%	77.8% ± 16.7%
Male	252	92.2% ± 14.0%	84.8% ± 13.3%

SD: standard deviation

of part-time work varies significantly across medical specialties.

Given the variation in patient care continuity, treatment characteristics and complexity across specialties, we argue that customised solutions are necessary for each clinic. Effective solutions require insight into operational logistics and a comprehensive understanding of system design [17]. It is thus recommended that a collaborative approach is applied when developing part-time solutions, involving all relevant stakeholders, including physicians, managers and HR specialists. The involvement of employees is essential to ensure that solutions are identified that effectively address the personal needs of individual employees and offer them compatibility with various life stages.

#### Overcoming cultural barriers

Ultimately, a cultural change within the medical profession is required to successfully implement part-time working arrangements [20, 22, 37]. A key finding of this study is that the prevailing "ideal physician norm" which prioritises physical presence and professional obligations over personal life, remains widely held and is fundamentally incompatible with part-time work. Many interviewees reported an omnipresent (mis)conception that a good physician has to work full-time. Overcoming this norm and adopting a new model of medical practice that embraces part-time work as a viable and prominent option for all physicians across different specialties might be essential for the sustainable integration of part-time arrangements. The more receptive and adaptable hospital systems are to part-time work, the more profitable the integration of such arrangements into the workforce will be [15]. Importantly, the potential benefits of part-time work highlighted in the interviews and supported by the literature, such as increased motivation and satisfaction [38], improved performance [16] and better work-life balance [39], should not be overlooked. Additionally, it is important to address the misconception that physicians seek very low part-time positions, as this study finds that physicians generally aspire to substantial workloads, suggesting that modest reductions may be sufficient for meaningful change. Furthermore, this study highlights that, despite persistent stereotypes about younger generations preferring reduced workloads, physicians across all age groups show a clear interest in workload reduction. This aligns with broader workforce trends, where work-life balance has increasingly become a priority for individuals across various age groups [40, 41].

### Limitations

There are potential limitations to this exploratory study. First, due to the limited sample size, especially in the professional subgroups, and the fact that the study was conducted in the German-speaking part of Switzerland, the results cannot be generalised and must be interpreted with caution. Future research should investigate part-time work and its implementation, as well as its effects in different subfields and regions of Switzerland. Secondly, the study relies on self-reported data from physicians, who assess the impact of part-time work on various factors, such as their career or the quality of care. These perceptions may not reflect actual outcomes. Further research, particularly longi-

tudinal research, is needed to examine the impact of parttime work on various outcomes for workers, patients and colleagues. Thirdly, although the qualitative sample was selected by HR specialists in accordance with the instructions provided, the research team lacked direct insight into the process, thereby limiting transparency. Furthermore, while physician online surveys frequently experience low and declining response rates [42, 43], the 28.1% response rate may introduce self-selection bias, affecting the generalisability of the findings. These sampling limitations should be considered when interpreting the results.

#### Conclusion

To our knowledge, this is the first study to examine the attitudes of Swiss hospital physicians towards part-time work across various positions and specialisations, and the factors that hinder or facilitate its adoption. This study highlights the desire for a reduction in workload across different roles, specialties, ages and sexes, as well as specific challenges for physicians and hospitals in implementing part-time work. Given the varying circumstances of each subspecialty and position, we suggest that context-specific solutions for clinics or teams be found through participatory processes. This process should begin by addressing misconceptions and dismantling the ideal physician norm, which is based solely on time availability. Furthermore, to achieve a reasonable balance between the demands of a medical career and a personal life, it is important to consider that part-time work is not the only - and may not always be the most suitable - solution. Additional structural and cultural interventions should be considered to meet the individual needs of today's medical profession [37, 44].

# **Data sharing statement**

Given the small number of eligible hospitals and the familiarity within the medical community, participating physicians voiced concerns about confidentiality, as institutional identities could be inferred from data patterns (e.g. specialty, role, career path). To address this, the survey guaranteed secure FHNW oversight of all data, balancing transparency, confidentiality and trust.

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#### **Potential competing interests**

All authors have completed and submitted the International Committee of Medical Journal Editors form for disclosure of potential conflicts of interest. No potential conflict of interest related to the content of this manuscript was disclosed.

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