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Impact of a multimodal intervention on junior and senior hospital physicians' job satisfaction and wellbeing: a matched pre- and post-intervention study

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Summary

BACKGROUND: Physician wellbeing has a direct impact on patient care. Meta-analyses have concluded that interventions are moderately effective at reducing physician burnout, but new studies are needed to target populations at higher risk (e.g. young physicians) and determine which interventions might be most effective.

METHOD: Using matched questionnaires, we conducted a cross-sectional pre-post study of a multimodal intervention to promote physician wellbeing. The intervention involved a change in institutional culture, information on occupational wellbeing, and the organisation of undisturbed lunch breaks and short breaks during the day. The primary outcome was the proportion of physicians satisfied with their job (scoring >3 points on the Work-Related Quality of Life [WRQoL] scale). Secondary outcomes were overall WRQoL score, WRQoL subscale scores, number of short breaks taken during the working day, number of lunch breaks taken, physicians' likeliness of recommending their job to peers, monthly overtime hours worked and monthly sick days. Subgroup analyses included women vs men, residents vs chief residents/senior physicians, and participants with vs without children. We also explored potential factors influencing WRQoL in the pre-intervention popula-

RESULTS: Pre- and post-intervention questionnaires were returned by 134 (63%) and 87 (42%) physicians, respectively, with 75 responding to both (matched). The intervention significantly increased the proportion of physicians satisfied with their job (from 49/75 [65%] to 58/75 [77%], p = 0.02), median overall WRQoL score (from 3.3 [IQR: 2.8–3.8] to 3.5 [IQR: 3.1–3.8], p <0.01), median Home-Work Interface subscale score (from 2.7 [IQR: 2.0–3.3] to 3.0 [IQR: 2.3–3.7], p = 0.01) and median General Well-Being subscale score (from 3.4 [IQR: 2.6–4.0] to 3.6 [IQR: 3.0–4.0], p <0.01). Residents showed a greater increase in overall WRQoL median score (from 3.2 [IQR: 2.7–3.6] to

3.5 [IQR: 3.3–3.8]) than chief residents/senior physicians (3.3 [IQR: 2.9–3.9] to 3.4 [IQR: 3.0–3.8], p <0.01 for group difference). No significant differences were seen in other subgroups or secondary outcomes in the matched population. Among the 134 participants in the pre-intervention period, those taking a daily lunch break, sleeping 7 hours or more or self-reporting doing sports activities on week-days had higher overall WRQoL scores.

CONCLUSIONS: This wellbeing intervention increased physicians' WRQoL scores. However, the difference was small and its relevance remains uncertain.

Introduction

Physician wellbeing is defined as the optimal interaction of efficient clinical practice, a culture of wellness and personal resilience, and it is related to job and career satisfaction [1]. The concept has come under increasing scrutiny recently due to growing levels of burnout and stress among all medical professionals [2]. Physicians are twice as likely as other professionals to be dissatisfied with their work-life balance, and to think that their schedules do not leave them enough time for personal or family life [3]. Indeed, crosssectional epidemiological studies have shown that 10-20% of physicians are depressed and 30-45% have symptoms of burnout [3-5]. In cross-sectional prevalence studies in Switzerland, about one third of primary care physicians presented with moderate burnout [6]. This prevalence is even higher among residents in General Internal Medicine (GIM), with 60% complaining of burnout, 19% reporting reduced wellbeing and 21% having career-choice regrets [7]. Physician wellbeing is, therefore, an important issue.

Some medical specialties are at greater risk. In a large 2011 US study, General Internal Medicine ranked 2nd among 24 specialties (after emergency medicine) in terms of the prevalence of burnout symptoms and 18th in terms of satisfaction with work-life balance [3]. Measures were subsequently taken, but constraints also increased (e.g. com-

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puterisation, administrative workload). In 2022, a new longitudinal follow-up study of the same population showed a decline in the prevalence of burnout overall. However, GIM physicians' satisfaction with their worklife balance had not improved over this 10-year period [8]. Internal Medicine remained one of the specialties (like rehabilitation) reporting significant rates of burnout and low proportions of job satisfaction [8].

Panagioti et al. also found that young physicians were at a higher risk of burnout than more experienced physicians [9]. For residents, a low proportion of working time spent on activities that were perceived as rewarding and a high number of total hours worked are the most significant modifiable predictors of reduced wellbeing [4, 7, 10].

Better wellbeing has a direct positive impact on physician productivity, quality of care [11] and patient safety [12]. Physician wellbeing correlates negatively with the prevalence of suicidal ideation and motor vehicle accidents [7]; thus, their wellbeing should be a cornerstone of physician and patient health. Interventions to reduce stress and burnout among physicians can be organisation-directed interventions, which adapt work environments and organisational structure (e.g. shorter shifts, modifications in clinical work processes), or individual-focused interventions (e.g. stress management, self-care training). Meta-analyses of randomised and cohort studies have shown promising results, with mean absolute reductions in burnout proportions from 54% to 44% (p <0.001) [13]. However, additional research is needed to clarify which categories of beneficial interventions best reduce physician burnout, and which interventions or combinations of interventions might be most effective [13]. New research should also focus on prevention among physicians at a higher risk of burnout, like less experienced physicians working in General Internal Medicine, emergency departments (ED) or rehabilitation [9].

We hypothesised that a hospital programme for improving physician wellbeing (e.g. promoting breaks) could mitigate certain modifiable factors and have a measurable impact on work-related quality of life. Thus, we aimed to quantify the change in self-reported wellbeing and job satisfaction among residents and senior physicians after a multimodal intervention to promote an institutional culture of wellbeing.

Materials and methods

We conducted a single-centre, cross-sectional, pre- and post-intervention study using a self-reporting question-naire completed before (September–October 2022) and two months after (March–April 2023) a multimodal programme on wellbeing. All physicians received written and oral information about the study and gave their informed consent to participate. The Human Research Ethics Committee of the Canton of Vaud approved the study (reference number: CER-VD 2022-01078). This article follows the STROBE Checklist for reporting observational studies [14]. The study was co-funded by the Swiss Society of General Internal Medicine Foundation and the local institution where the study took place.

Setting and participants

Neuchâtel Hospital Network (NHN) is a mid-sized public teaching hospital spread over multiple sites, and it is the main regional hospital for a population of nearly 180,000 inhabitants. All the residents, chief residents and senior physicians working in one of the NHN's two General Internal Medicine wards, its ED or the Rehabilitation Department, were eligible.

Eligible participants were identified using the lists of staff working in the participating departments during the study period. They received oral and written information on the study and then had to sign a consent form if they were willing to participate. We used a commercial survey distributor (SurveyMonkey[©], SurveyMonkey Inc., Mateo, CA, USA) that enabled us to invite participants to complete our questionnaire using email. A maximum of three emails were sent out to remind participants to complete the survey. Participants received a unique participation code and were invited to complete the same questionnaire twice (before and after the intervention); therefore they did not provide any identifying personal data (first name, surname or age) on the questionnaire. At the end of the study, each participant's two questionnaires were matched. Only the first author had access to the coded data. Before the statistical analyses, the study participants' codes were erased from the final databases so that no links could be made between the results and the participants. Since NHN is a teaching hospital, many physicians doing their residency come and go each year. Thus, the unmatched study population included residents and chief residents present at either the pre- or post-intervention period.

Intervention

The multimodal intervention resulted from a decision to quantify a change in the NHN's institutional culture regarding its employees' wellbeing that will remain after the study's completion. The intervention combined individual-directed and organisation-directed measures involving hospital administrators, shift schedulers (in the hierarchy) and physicians (supplementary figures 1–7).

Four interviews were held with hospital administrators over nine months to promote senior and junior physicians' wellbeing and to describe their needs. This led to the institution's official and financial support for the study and a one-day institutional campaign named "Wellbeing inspires doing well" (supplementary figure 1).

Shift schedulers in every department on every NHN site were involved so as to produce optimal local shift schedules to ensure systematic undisturbed (pager- and/or phone-free) lunch breaks (supplementary figure 2), to encourage 15-minute morning and afternoon breaks (supplementary figure 3) and to share ideas on how to decrease physicians' administrative workloads (supplementary figure 2). Two quiet rooms with multisensory relaxation pods were also made available (supplementary figures 4 and 5).

Occupational health and wellbeing were promoted using information posters (supplementary figure 6), advertisements on the hospital's website, lecture sessions (30 minutes on sleep hygiene and one hour on creating a break-taking culture) and flyers (supplementary figure 7). Finally, study champions were identified in each department to

promote study adherence (e.g. break planning) and to collect feedback.

Outcomes and measurements

Data were collected through online questionnaires. Monthly overtime hours worked and sick days were collected anonymously from the human resources management system over the 2-month periods before (September–October 2022) and after (March–April 2023) the intervention.

The study questionnaire collected self-reported data on sociodemographics, sports habits, time spent on recreational activities, the number and duration of lunch breaks (last 5 days), the number of short breaks taken during the day (not including lunch break), mean hours of sleep (last 3 days), numbers of evenings (17:00-22:00) and night shifts (22:00-07:00) in the last 30 days, awareness of existing resources available to support health, working conditions, employee benefits (supplementary figure 7), past episodes of sick leave for work overload or burnout (in the last 3 years) and a work-related quality-of-life measurement. We chose the University of Portsmouth's Work-Related Quality of Life (WRQoL) scale [15] as it is a commonly used measure of job satisfaction, has been used in hospital environments and has a validated French translation. All questions in the 23-item psychometric scale are scored on a 5-point Likert scale (1 = strongly disagree, 2 = disagree, 3 = neutral, 4 = agree, 5 = strongly agree) and are grouped into six psychosocial subscales: General Well-Being (GWB), Home-Work Interface (HWI), Job and Career Satisfaction (JCS), Control at Work (CAW), Working Conditions (WCS) and Stress at Work (SAW). The mean scores for each subscale are averaged into a single mean WRQoL score (1–5, with higher scores meaning higher WRQoL) [15]. The overall WRQoL score is the mean of all 23 items. The primary outcome was the proportion of physicians

The primary outcome was the proportion of physicians who scored >3 on the overall WRQoL score. This arbitrary cut-off was chosen to identify the physicians whose average quality of life was better than neutral (scored 3 on the Likert scale). Secondary outcomes were the overall WRQoL score, WRQoL subscale scores, the number of short breaks during the working day, the number of lunch breaks, physicians' likeliness to recommend their job to peers (0–10, with higher scores meaning more likely), monthly overtime hours worked and monthly sick days.

Statistics

The sample size was determined by the number of physicians working in participating departments. We expected a 70% participation rate among junior residents and senior physicians working in the NHN's departments of internal, emergency and rehabilitation medicine. A sample of 105 participants (pre- and post-intervention) yielded a power of 0.7 to demonstrate a 5% improvement in physician job satisfaction (from 50% to 55%) with a two-sided alpha error of 5% (McNemar test) and a power of 0.9 to demonstrate a 10% improvement (from 50% to 60%) [3].

The primary analysis used a McNemar test to examine the difference in the number of physicians satisfied with their job pre- and post-intervention (matched analysis). The secondary analysis used a chi-squared test to examine the difference in the proportions of physicians satisfied with their

job in the unmatched population. Participants with data missing on the main outcome (WRQoL) were not included in the primary matched analysis. However, they were analysed in the unmatched analysis. No imputed analysis for missing data was planned.

Pre- and post-intervention overall WRQoL scores and subscales were compared using the paired Wilcoxon signed-rank test. This was repeated for three subgroups: women vs men, residents vs chief residents/senior physicians and participants with vs without children. Differences in intervention effects between subgroups were tested by comparing changes in WRQoL scores (i.e. post-intervention scores minus pre-intervention scores) using Wilcoxon rank-sum tests

Factors that might have influenced the overall WRQoL scores in the pre-intervention population (sex, job position, having children, living alone, sleep, number of evening or night shifts, time spent doing sports activities or hobbies, and number and length of breaks) were divided into categories. The differences in each category's WRQoL scores were tested using a Kruskal-Wallis test. These factors were chosen based on previous reports or on plausible association [3, 7, 11].

Monthly pre- and post-intervention overtime hours were compared using an (unpaired) Wilcoxon rank-sum test. As few sick days were reported, this secondary outcome was not analysed.

A two-tailed p-value of <0.05 was considered statistically significant. Since we did not account for multiplicity, p-values for the secondary outcomes should only be considered hypothesis-generating. We present descriptive continuous data using medians and interquartile ranges (IQRs), since they are non-normally distributed. We present categorical data as counts and percentages. We used chisquared, Fisher's exact and Kruskal-Wallis tests to compare different groups appropriately. All analyses were performed using STATA software, version 18.0 (StataCorp LP, College Station, TX, USA).

Results

Between 25 August 2022 and 10 January 2023, 214 preintervention questionnaires were sent out and 134 physicians responded (63% response rate) (figure 1). Between 10 March and 5 May 2023, 205 post-intervention questionnaires were sent out and 87 physicians responded (42% response rate).

Seventy-five physicians had matched pre- and post-intervention questionnaires. The characteristics of the matched and unmatched pre- and post-intervention population participants were similar (table 1).

Job satisfaction (primary and secondary outcomes)

The primary analysis done among the matched population showed that the proportion of participants satisfied with their job was greater after the intervention than before it (table 2). The same difference was found in the unmatched population but did not reach statistical significance (93/134 [69%] before and 67/87 [77%] after the intervention, p = 0.21) (supplementary table 1).

Participants had statistically significant higher overall WRQoL scores and GWB and HWI subscale scores after the intervention (table 2).

No differences in intervention effects were observed between women and men or between participants with and without children. Residents reported greater benefits from the intervention than chief residents or senior physicians (table 3).

The differences in pre- and post-intervention numbers of lunch breaks and short breaks taken during shifts, and the number of participants who took long breaks, were not statistically significant (table 2).

WRQoL by participants' characteristics or behaviours

In the unmatched pre-intervention population, self-reported time spent doing sports activities on weekdays was associated with higher scores on the WRQoL scale and all its subscales (table 4, supplementary table 2). Self-reported time spent doing sports activities on weekends was only associated with GWB subscale scores. Compared to sleep-

ing fewer hours, sleeping 7 hours or more was associated with a higher overall WRQoL score and higher GWB, HWI and SAW subscale scores. Taking a daily lunch break was associated with a higher overall WRQoL score and higher GWB, HWI, SAW and WCS subscale scores.

Overtime schedules

The difference in the median number of monthly overtime hours per physician pre- (14.0; IQR: 9.0–22.8) and post-intervention (16.4; IQR: 10.6–25.2) was not statistically significant (p = 0.52).

Discussion

The present study showed that after a multimodal intervention, there was an increase in the proportion of physicians who were satisfied with their job and perceived QoL as employees. They also self-reported higher General Well-Being and Home-Work Interface subscale scores. The in-

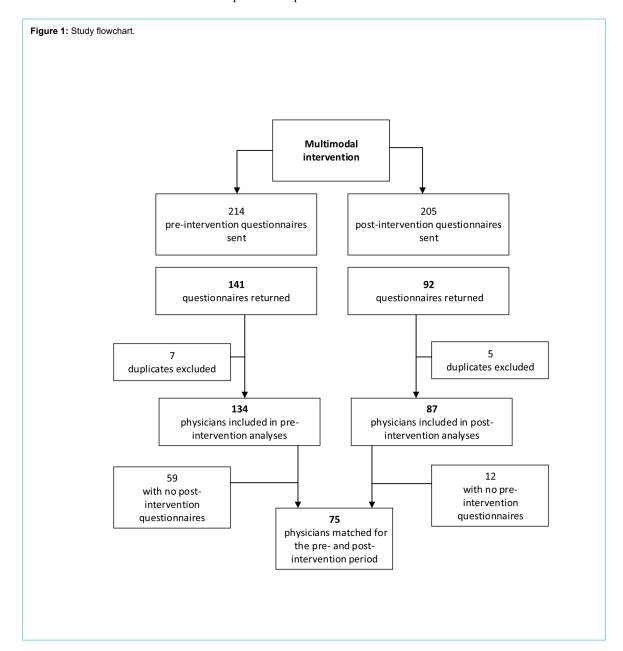


Table 1: Pre-intervention, post-intervention and matched population characteristics.

		Unmatched population			Matched population* (n =	
		Pre-intervention (n =		p-val-	75); n (%)	
		134); n (%)	87); n (%)	ue		
General sociodemographics						
Vomen		74/133 (56%)	42 (48%)	0.28	34 (45%)	
Nork position	Residents	84 (63%)	45 (52%)	0.23	38 (51%)	
	Chief residents	17 (13%)	12 (14%)		11 (15%)	
	Seniors	33 (25%)	30 (34%)		26 (35%)	
Lives	Lives alone	44 (33%)	20 (23%)	0.18**	17 (23%)	
	Lives as a couple	74 (55%)	59 (68%)		50 (67%)	
	Lives with flatmates	16 (12%)	8 (9%)		8 (11%)	
las children		42 (31%)	38 (44%)	0.07	33 (44%)	
Age of children	Children in pre-school	18 (43%)	16 (41%)	0.90**	12/31 (39%)	
	Children in school	14 (33%)	15 (38%)		13/31 (42%)	
	Children older than school age	10 (24%)	8 (21%)		6/31 (19%)	
lealth, sports and sleep	concor ago					
Past history of sick leave due to work-related overload		13 (10%)	4 (5%)	0.20**	6 (8%)	
	-7 h	· '		-	· '	
Mean sleep duration (last 3 days)	<7 h	69 (51%)	47 (54%)	0.59**	41 (55%)	
	7–8 h	64 (48%)	38 (44%)	\dashv	33 (44%)	
	>8 h	1 (1%)	2 (2%)	0.04**	1 (1%)	
ime spent on sports activities during the week (min)	<30 min	63 (47%)	39/86 (45%)	0.61**	38 (51%)	
	31–60 min	33 (25%)	19/86 (22%)	\dashv	16 (21%)	
	61–120 min	26 (19%)	19/86 (22%)	_	13 (17%)	
	121–240 min	9 (7%)	4/86 (5%)	_	3 (4%)	
	>240 min	3 (2%)	5/86 (6%)	-	5 (7%)	
Time spent on sports activities at weekends (min)	<30 min	49 (37%)	37/86 (43%)	0.59**	30 (40%)	
	31–60 min	42 (31%)	26/86 (30%)		24 (32%)	
	61–120 min	27 (20%)	17/86 (20%)		13 (17%)	
	121–240 min	9 (7%)	5/86 (6%)		6 (8%)	
	>240 min	7 (5%)	1 (1%)		2 (3%)	
ime spent on recreational activities during the week	<30 min	37 (28%)	26 (30%)	0.89**	23 (31%)	
min)	31–60 min	39 (29%)	28 (32%)		24 (32%)	
	61–120 min	32 (24%)	18 (21%)		15 (20%)	
	121–240 min	20 (15%)	10 (11%)		8 (11%)	
	>240 min	6 (4%)	5 (6%)		5 (7%)	
Time spent on recreational activities at weekends (min)	<30 min	13 (10%)	17 (20%)	0.29	7 (9%)	
	31–60 min	33 (25%)	21 (24%)		24 (32%)	
	61–120 min	43 (32%)	21 (24%)		20 (27%)	
	121–240 min	21 (16%)	13 (15%)		10 (13%)	
	>240 min	24 (18%)	15 (17%)		14 (19%)	
Home-hospital travel time (min)	<15 min	54 (40%)	34 (39%)	0.46**		
, ,	16–30 min	46 (34%)	27 (31%)		27 (36%)	
	31–60 min	25 (19%)	23 (26%)	\dashv	13 (17%)	
	>60 min	9 (7%)	3 (3%)	_	4 (5%)	
Number of evening shifts (16:00–22:00) in last 30 days	0	34/133 (26%)	23 (26%)	0.94	20 (27%)	
Number of evening stills (10.00–22.00) in last 50 days	1–3	27/133 (20%)	20 (23%)	- 0.34	14 (19%)	
	4–7	29/133 (22%)	19 (22%)	_	19 (25%)	
	>7	43/133 (32%)	25 (29%)	_	22 (29%)	
humban of night shifts (22.00, 07.00) in last 20 days	0			0.00	1 1	
Number of night shifts (22:00–07:00) in last 30 days	1–3	58 (43%)	35 (40%)	0.90	36 (48%)	
		23 (17%)	18 (21%)	_	14 (19%)	
	4–7	25 (19%)	17 (20%)	\dashv	13 (17%)	
	>7	28 (21%)	17 (20%)	a : -**	12 (16%)	
Which value most strongly associated with a sense of york satisfaction	Fairness	12/133 (9%)	8/86 (9%)	0.12**	11 (15%)	
งดาง อสเเอเสดเกเ	Training	48/133 (35%)	25/86 (29%)	_	22 (29%)	
	Shift schedules	15/133 (11%)	15/86 (17%)	_	9 (12%)	
	Institutional values	13/133 (10%)	4/86 (5%)		7 (9%)	
	Breaks	3/133 (2%)	-		1 (1%)	
	Recognition by the institution	39/133 (29%)	27/86 (31%)		22 (29%)	
	Salary	3/133 (2%)	7/86 (8%)	\dashv	3 (4%)	

^{*} Numbers and values reported for matched participants are derived from the pre-intervention questionnaire.

tervention's effects were statistically significant and encouraging. However, the difference in QoL was small and its relevance uncertain.

The overall intervention effect was not uniform, however, with residents reporting feeling greater benefits than did chief residents or senior physicians. This observation contrasts with previous reports. In a meta-analysis including randomised trials and observational studies, no differences were found between residents and experienced physicians with regard to burnout reduction [13]. In contrast, experienced physicians had greater benefit in high emotional exhaustion reduction than residents did [13]. In another meta-analysis focusing on randomised trials, experienced physicians benefited from a greater reduction in burnout scores than their less experienced colleagues [9]. Our intervention's greater impact on residents may have a number of explanations. Firstly, the intervention was developed around residents' work schedules. Young physicians must learn many administrative and social skills on top of their clinical skills. With so much to learn, it is easy to overlook the importance of rest. The intervention aimed to structure their work days, including breaks. Senior physicians probably already had personal strategies for coping with their tasks. Secondly, our intervention was (mainly) institutionally led. For reducing burnout, meta-analyses have shown such structural or organisational interventions (e.g. shift reorganisation) to be more effective than those focusing on individuals (e.g. stress management, self-care training) [13, 16]. Thirdly, we included participants at a high risk of lower wellbeing (e.g. General Internal Medicine residents) [3, 9]. This population would be more likely to benefit from an intervention. Finally, we used the WRQoL scales, whereas most other studies have focused on burnout scales.

We hypothesise that the benefits observed after our intervention were mostly due to the positive impacts of introducing a scheduled break during shifts and banning interruptions during meals. This real 'disconnection' from clinical work may have favoured calmer, more-enjoyable meal breaks, increased social interactions with colleagues, and a sense of belonging and community at work. Indeed, the importance of regular breaks is recognised [17]. A meta-analysis of studies performed among workers (not healthcare professionals) confirmed the benefit of short breaks on wellbeing, and the effect was proportional to the length of the breaks [18]. Breaks longer than 10 minutes may be necessary to impact performance or to recover properly from highly strenuous tasks [18]. Another systematic review found that breaks improved physician wellbeing, but most of the studies included had a high risk of bias [19].

We also identified factors/behaviours leading to a statistically higher QoL at work: time spent on sports activities, hours of sleep and the number of lunch breaks taken in the last week. Interestingly, sports activities on weekdays had a greater impact than sports activities on the weekend. These results were concordant with previous reports. In one qualitative study, junior physicians identified exercise, sleep quality, a healthy diet and a well-organised workplace as factors supporting their wellbeing [20]. One Chinese study showed that physicians' emotional exhaustion could be relieved using physical or behavioural interventions (i.e. doing sports) [21]. A review published by Gates et al., associated fatigue and insufficient sleep with lower physician health and wellbeing outcomes [22]. Hakro et al. found that a one-hour lunch break had a positive impact on employees' physical and psychological health and performance, and reduced their stress at work [23]. All these factors should be targeted in future studies aiming to increase physician wellbeing. In contrast to other studies, we

Table 2:

Main results (matched). Numbers are medians (interquartile ranges) unless stated otherwise. Associations were tested using a matched Wilcoxon rank test or a McNemar test.

	Pre-intervention (n = 75)	Post-intervention (n = 75)	p-value
Primary outcome ^a			
Physician satisfied with his/her jobb	49 (65%)	58 (77%)	0.02 ^c
Secondary WRQoL questionnaire outcomes ^a			
Overall Work-Related Quality of Life, median (IQR) ^d	3.3 (2.8–3.8)	3.5 (3.1–3.8)	<0.01
Job and Career Satisfaction subscale, median (IQR)	3.8 (3.2–4.2)	3.8 (3.5–4.2)	0.14
Control at Work subscale, median (IQR)	3.3 (3.0–4.0)	3.3 (2.7–3.7)	0.12
General Well-Being subscale, median (IQR)	3.4 (2.6–4.0)	3.6 (3.0-4.0)	<0.01
Home-Work Interface subscale, median (IQR)	2.7 (2.0–3.3)	3.0 (2.3–3.7)	0.01
Stress at Work subscale, median (IQR)	2.5 (2.0–3.5)	2.5 (2.0-4.0)	0.19
Working Conditions subscale, median (IQR)	3.7 (2.7–4.0)	3.7 (3.0-4.0)	0.68
Other secondary outcomes ^a			
Number of lunch breaks last week	4.0 (2.0–5.0)	4.0 (3.0-5.0)	0.36
Time spent at lunch 30–60 min (vs <30 min)	14 (19%)	25 (29%)	0.07
Number of breaks per day (not including lunch)	0 (0–2)	1 (0–2)	0.39
Number of individuals aware of available resources [appendix 7]	41 (55%)	43 (57%)	0.67
How strongly would you recommend your job to others? (0–10), higher number = stronger recommendatione	8.0 (5.0–8.0)	8.0 (6.0–9.0)	0.03

^a Since we did not account for multiplicity, p-values for the secondary outcomes are only hypothesis-generating

^{**} Fisher's exact test.

^b Participants who scored greater than 3 on the overall Work-Related Quality of Life (WRqoL) score

^c McNemar test

^d The overall WRQoL score is determined by the average of all items and comprises six subscales

e For this outcome, results are only available for 67 participants. There were no missing values for the primary and other secondary outcomes.

did not find a lower workplace QoL among women [7, 8] or participants without children [7].

The study had some limitations, including a lower-thanexpected sample size and a poor response rate (mainly in post-intervention) that affected the study's power. Although responses were anonymised, the low rate may nevertheless reflect the survey's sensitive nature. Also, as an observational study, it was impossible to infer the causative nature of the intervention on the differences in wellbeing observed in the pre- and post-intervention periods. Young physicians face a steep learning curve during the first year of work that certainly affects their wellbeing. Because the study did not include a control group, the authors cannot account for this time-related phenomenon without reference to the intervention. Similarly, we cannot evaluate the effects of other, unmeasured confounding factors, such as improvements in ward organisation, which are unrelated to the study but can still affect physicians' wellbeing. There is no known or validated minimal clinically important difference for the overall WRQoL score, and our primary outcome was based on an arbitrary dichotomisation of the scale that had not previously been used in other studies. Thus, while statistically significant, the true impact of the difference in participants' quality of life reported after the intervention is unknown and might not be perceptible. Despite its limitations, the present study highlighted some important considerations for hospitals wishing to successfully implement staff health and wellbeing initiatives. A strength of this study lies in its matching questionnaire design that reduced confounding factors in the pre- and post-intervention populations.

Conclusion

Recent reports highlight the "human energy crisis" facing many employees today [18]. In an "always-on" culture, finding a balance between being effective at work and ensuring one's optimal wellbeing is essential. This intervention on physicians' wellbeing increased mean overall WRQoL scores; however, the difference was small and its relevance remains uncertain.

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Table 3:Pre- and post-intervention Work-Related Quality of Life (WRQoL) changes by subgroups.

Scale ^a	Subgroup A			Subgroup B	p-value for group dif-			
	Pre-intervention: me- dian (IQR)	Post- intervention: me- dian (IQR)	p-val- ue ^b	Pre-intervention: me- dian (IQR)	Post-intervention: me- dian (IQR)	p-val- ue ^b	ferences ^c	
	Women (n = 34)			Men (n = 41)	Men (n = 41)			
Overall Work-Related Quality of Life	3.2 (2.6–3.4)	3.3 (3.0–3.7)	0.01	3.4 (2.9–3.9)	3.5 (3.3–3.8)	0.02	0.55	
Job and Career Satisfaction	3.7 (3.2–4.0)	3.7 (3.2–4.2)	0.31	3.8 (3.2–4.2)	4.0 (3.5–4.3)	0.29	0.84	
Control at Work	3.3 (2.3–3.7)	3.3 (3.0–3.7)	0.33	3.3 (2.7-4.0)	3.7 (3.3-4.0)	0.24	0.87	
General Well-Being	3.2 (2.4–4)	3.4 (2.8–4)	0.01	3.6 (2.8-4.0)	3.6 (3.0-4.0)	0.01	0.32	
Home-Work Interface	2.7 (2-3)	2.7 (2.3–3.3)	0.12	3.0 (2.3–3.7)	3.3 (2.3–3.7)	0.05	0.12	
Stress at Work	2.5 (2-4)	2.5 (2–3.5)	0.57	3.0 (2.0-3.0)	3.0 (2.0-4.0)	0.20	0.58	
Working Conditions	3.3 (2.7-4)	3.7 (3-4)	0.16	3.7 (3.0-4.0)	3.7 (2.7-4.0)	0.52	0.16	
	Resident (n = 38)			Chief resident or senior (n = 37)				
Overall Work-Related Quality of Life	3.2 (2.7–3.6)	3.5 (3.3–3.8)	<0.01	3.3 (2.9–3.9)	3.4 (3.0–3.8)	0.19	<0.01	
Job and Career Satisfaction	3.7 (3.3–4.2)	3.9 (3.7–4.2)	0.02	3.8 (3.2–4.2)	3.7 (3.2–4.2)	0.81	0.07	
Control at Work	3.0 (2.3–3.7)	3.3 (3.0–3.7)	0.05	3.7 (3.0-4.0)	3.7 (3.0-4.0)	0.91	0.14	
General Well-Being	3.5 (2.6–4.0)	3.7 (3.2-4.0)	<0.01	3.4 (2.6–3.6)	3.4 (2.8–3.8)	0.06	0.38	
Home-Work Interface	2.3 (2.0–3.0)	2.7 (2.3–3.3)	0.08	3.3 (2.3–4.0)	3.3 (2.3–3.7)	0.09	0.95	
Stress at Work	2.5 (2.0–3.5)	3.0 (2.0-4.0)	0.05	3.0 (2.0–3.5)	2.5 (2.0–3.5)	0.78	0.06	
Working Conditions	3.7 (2.7–4.0)	3.7 (3.3–4.0)	0.03	3.3 (3.0-4.0)	3.3 (2.3-4.0)	0.09	0.01	
	No children (n = 42)			One or more children (n = 33)				
Overall Work-Related Quality of Life	3.3 (2.8–3.7)	3.5 (3.3–3.8)	<0.01	3.2 (2.9–3.8)	3.3 (3.0–3.7)	0.07	0.13	
Job and Career Satisfaction	3.8 (3.3–4.2)	3.9 (3.7–4.2)	0.07	3.8 (3.2–4.2)	3.7 (3.2–4.0)	0.91	0.25	
Control at Work	3.2 (2.7–3.7)	3.3 (3.0–3.7)	0.09	3.7 (3.0-4.0)	3.7 (3.0–3.7)	0.75	0.34	
General Well-Being	3.5 (2.6–4.0)	3.8 (3.2–4.0)	<0.01	3.2 (2.6–3.6)	3.4 (2.8–3.8)	0.04	0.67	
Home-Work Interface	2.5 (2.0–3.3)	2.7 (2.3–3.3)	0.19	3.0 (2.3–3.3)	3.3 (2.3–4.0)	0.03	0.43	
Stress at Work	2.5 (2.0–4.0)	3.0 (2.0-4.0)	0.16	3.0 (2.0-3.0)	2.5 (2.0–3.5)	0.68	0.42	
Working Conditions	3.7 (2.7-4.0)	3.7 (3.3-4.0)	0.12	3.3 (3.0-4.0)	3.3 (2.3-4.0)	0.30	0.07	

^a The overall WRQoL score is determined by the average of all items and comprises six subscales

^b Paired Wilcoxon sign-rank test

^c The difference in intervention effect between subgroups was tested by comparing changes in WRQoL score (i.e. post-intervention scores minus pre-intervention scores) using Wilcoxon rank-sum tests.

Table 4:

Overall Work-Related Quality of Life (WRQoL) scores by category of factors of interest. The analyses were performed in the pre-intervention (n = 134), unmatched population.

Factors		Overall WRQoL score: Median (IQR)	p- value	
Sex	Women (n = 74)*	3.2 (3.0–3.5)	0.30	
	Men (n = 59)*	3.3 (2.9–3.8)		
Work position	Resident (n = 84)	3.2 (2.9–3.6)	0.30	
	Other (n = 50)	3.3 (3.0–3.8)		
Has children?	Yes (n = 92)No (n = 42)	3.3 (3.0–3.7) 3.2 (2.9–3.8)	0.82	
Lives	Alone (n = 44)	3.3 (3.0–3.9)	0.69	
	With flatmates (n = 16)	3.2 (2.9–3.6)		
	As a couple (n = 74)	3.3 (2.9–3.6)		
Sleep	<7 h (n = 69)	3.2 (2.8–3.5)	0.04	
	≥7 h (n = 65)	3.4 (3.0–3.8)		
Number of evening shifts in last 30 days	<4 (n = 61)*	3.3 (3.0–3.7)	0.73	
	≥4 (n = 72)*	3.3 (2.9–3.7)	2 (3.0-3.5) 3 (2.9-3.8) 2 (2.9-3.6) 3 (3.0-3.8) 3 (3.0-3.7) 3.2 (2.9-3.8) 3 (3.0-3.9) 4 (3.0-3.8) 5 (3.0-3.8) 6 (3.0-3.8) 6 (3.0-3.8) 7 (3.0-3.7) 7 (3.0-3.8) 7 (3	
Number of night shifts in last 30 days	<4 (n = 81)	3.2 (2.9–3.6)	0.73	
	≥4 (n = 53)	3.3 (2.9–3.8)		
Sports on weekdays	<30 min (n = 63)	3.0 (2.7–3.4)	<0.01	
	31–60 min (n = 33)	3.2 (3.0–3.8)		
	>60 min (n = 38)	3.6 (3.3–3.9)		
Sports on weekends	<30 min (n = 49)	3.2 (2.9–3.4)	0.06	
	31–60 min (n = 42)	3.2 (2.8–3.8)		
	>60 min (n = 43)	3.4 (3.1–3.8)		
Hobbies on weekdays	<30 min (n = 37)	3.2 (2.6–3.6)	0.77	
	31–60 min (n = 39)	3.3 (2.9–3.7)		
	>60 min (n = 58)	3.2 (2.9–3.8)		
Home-work travel time	<15 min (n = 54)	3.3 (3.0–3.7)	0.66	
	16–30 min (n = 46)	3.3 (2.9–3.7)		
	>31–60 min (n = 34)	3.2 (2.9–3.6)		
Number of short breaks taken in last 5 days	0 (n = 71)	3.3 (3.0–3.8)	0.36	
	1–2 (n = 39)	3.2 (2.9–3.8)		
	3–10 (n = 24)	3.2 (2.8–3.7)		
Number of lunch breaks taken in last 5 days	0–2 (n = 32)	3.3 (3.0–3.9)	0.04	
	3–4 (n = 46)	3.1 (2.8–3.5)		
	5 (n = 56)	3.4 (3.0–3.8)		
Mean lunch break duration (last 5 days)	0–15 min (n = 25)	3.3 (2.7–3.8)	0.57	
	15–30 min (n = 84)	3.2 (2.9–3.7)		
	30–60 min (n = 25)	3.4 (3.0–3.7)		

WRQoL: Work-Related Quality of Life

ments, as well as their local project managers, including Yolanda Espolio, MD, Head of the Geriatrics, Rehabilitation and Palliative Care Department, and Vincent Della Santa, MD, Head of the Emergency Department, for their energy and assistance in increasing study adherence among the physicians working in their departments.

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^{*} One participant with missing value (n = 133)

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1ère Journée dédiée au bien-être au travail : il reste encore des places !

Publié sous :

Par Trinidad Barleycorn, le 02 juin 2022

« Le bien-être inspire le bien-faire »

Soucieux de la santé et du bien-être de ses collaboratrices et collaborateurs et, en reconnaissance du travail accompli au quotidien, le RHNe par son service gestion de la santé en entreprise organise une journée de relâche et de détente le 9 juin 2022.

Cette journée vous permettra de découvrir tout un panel de prestations délivrées par les services de physiothérapie, diététique et nutrition ainsi qu'une mini-conférence sur le sommeil et les horaires atypiques.

Elle met également en lumière des savoir-faire particuliers de vos collègues au travers d'ateliers de yoga, massages (shiatsu, reiki...) et de la musicothérapie !

Nous vous invitons à vous inscrire, via les liens figurant dans les plannings (CDF, PRT, LOC et VDR) dès ce jour aux ateliers qui sont organisés sur votre site de travail, après accord de votre responsable.

Il est évident que la bonne marche du service prime sur la participation aux ateliers. **Des goodies et**cadeaux vous attendent! Profitez de cette fenêtre de détente et de bien-être organisée tout spécialement
pour vous!



SUPPLEMENTARY FIGURE 1: THE "WELL-BEING INSPIRES DOING WELL" CAMPAIGN.

This one-day awareness-raising campaign took place on 9 June 2022 and marked the culmination of the NHN's Friendly Work Space certification, obtained on 17 February 2022 [16]. The campaign is based on the "HALT (if you're: Hungry, Angry, Late, Tired) take a break" programme, created by Dr Michael Farquhar, Consultant in Sleep Medicine at Evelina London, which was launched at Guy's and St Thomas' NHS Foundation Trust in 2017 to encourage staff to take frequent breaks and improve their health and well-being [17].

One of the campaign's goals was to highlight measures that were already in place within the NHN, such as yoga sessions and spaces dedicated to effective breaks at the two main hospital sites. It also sought to propose solutions that might become permanent, i.e. a culture of taking breaks (especially among physicians) and/or modifications to behavioural habits (e.g. regularly practising relaxation methods, doing sports or improving dietary habits).

During the day, staff across the NHN received information, attended workshops (e.g. sports coaching, hypnosis) and yoga classes (postural and sleeping yoga), had back massages and listened to presentations about sleep hygiene and the importance of taking regular breaks.

They also received a well-being pack (e.g. a cosmetic beauty mask, a first aid kit) and the canteen laid on healthy menus.

The NHN aims to make this campaign annual. The experience will enable it to adapt what is on offer as the institution has concluded that certain activities are in far greater demand than others.

PLANNING DE PAUSES

Population cible:

 MA (médecin assistant.e) /MC (médecin-cadre) /CDC (chef.fe de clinique) au RHNe (réseau hospitalier neuchâtelois) appartenant aux : service de médecine interne (La Chaux de Fonds et Pourtalès), département d'urgences et centres de réhabilitation

Cadre:

- La sécurité des patients est primordiale ;
- Chacun utilise son temps comme il/elle entend ;
- Exemples d'utilisation du temps de pause: promenades, utilisation de la salle de pause, exercice physique (salle de gym des physiothérapeutes), siestes...

Selon le lieu de travail

- Aux étages de médecine :
 - CDC/MC : à convenir selon les intervenants (soit 1 h ou 2 tranches de 30' de pause)
 - o MA
 - Pause entre 12-13h; 1 interne de chaque secteur prend le bip d'autres collègues à tour de rôle
- USC: unité avec présence d'un (e) seul (e) interne, la pause sera à convenir avec le cadre en charge et elle doit être faite en 2 pauses de 30'
- Aux urgences :
 - Au vu des particularités de ce service, les personnes en pause ne doivent pas s'éloigner de l'hôpital (temps d'arrivée aux urgences de 10 ')
 - MA:
 - Les assistants auront 2 pauses de 30' quand le moment est propice (a définir avec le cadre responsable en fonction de la charge de travail et de l'urgence d'intervention toujours avec l'accord de l'urgentiste)
 - L'assistant qui n'est pas en pause gardera le bip de son collègue
 - L'assistant en pause doit avoir son natel personnel en cas de besoin extrême (débordement aux urgences)
 - L'assistant du SMUR: doit rendre son bip à l'urgentiste tout en gardant le bip d'alarme
 - MC/CDC:
 - 2 pauses de 30 minutes ou d'une heure à convenir entre les intervenants, sans le bip professionnel tout en restent disponible sur le natel personnel

SUPPLEMENTARY FIGURE 2: OPTIMAL BREAKS PLANNER.



RHNe

Hospitalier Neuchâtelois Prends une pause de 15'

- + Plus sain pour toi
- + Plus sécuritaire pour les patient(e)s
- + Mieux pour toutes et tous

Le bien-être inspire le bien faire!

SUPPLEMENTARY FIGURE 3: POSTER TO ENCOURAGE 15-MINUTE SHORT BREAKS.



SUPPLEMENTARY FIGURE 4: MULTISENSORY RELAXATION PODS.



Le bien-être inspire le bien faire!

Le savais-tu que :

«20 minutes de micro-sieste peut augmenter la productivité de +35% et la concentration de 50% ? (source NASA) »

Prends une pause!



Capsules de pauses (*Podcalm*) dans des salles de pause (PRT et CDF au COP)

Réservation sur intranet (mode d'emploi capsules de repos *Podcalm*; appeler médecine du travail si questions)

SUPPLEMENTARY FIGURE 5: QUIET-ROOMS FOR SHORT BREAKS.



Conditions avantageuses dans divers <u>fitness de la région</u>



Rabais de 20%, sous forme d'un bon <u>Rail</u> <u>Check</u> sur l'achat d'un abonnement annuel Onde Verte, général CFF, de parcours ou inter Bienne-Neuchâtel

Rabais avantageux auprès de plusieurs fournisseurs de vélos électriques de la région



Rabais de flotte accordé auprès de nombreux concessionnaires.



RHNe a négocié pour ses collaborateurs et leur famille des conditions spéciales sur des abonnements de téléphone avec <u>une</u> <u>entreprise de télécommunications suisse</u>



RHNe proposera, deux à trois fois par année, à ses collaborateurs diverses ventes spéciales



La ComPhoNe offre une entrée au cinéma ou une entrée aux bains à l'employé.e qui en fait la demande par mail à

: jacques.zihlmann@rhne.ch

Communication



Tous les collaborateurs du RHNe pourront prendre connaissance de l'information interne depuis leur smartphone, tablette ou ordinateur avec l'application *Connect*.

Inscription gratuite au *Guichet Unique* qui vous permet de télécharger vos fiches salaires, votre certificat annuel de salaire et si vous résidez dans le canton de Neuchâtel, d'avoir accès à tous les services mis à disposition par l'Etat.

SUPPLEMENTARY FIGURE 6: OCCUPATIONAL HEALTH AND WELL-BEING WERE PROMOTED USING INFORMATION POSTERS.

Bien dormir

Une bonne routine de sommeil est essentielle pour ta santé, pour ton bien-être et pour la sécurité de tes collègues et de tes patient(e)s. Ceci est particulièrement important si tu travailles la nuit.
Voici quelques conseils pour bien dormir :

Petites astuces



Assures-toi d'obtenir autant de lumière naturelle que possible pendant la journée



Rends ta chambre aussi sombre, calme et confortable que possible.



Mange régulièrement des repas sains et reste bien hydraté (-e)

Minimise l'alcool, la caféine et la nicotine, surtout le soir



Fais de l'exercice régulièrement pendant la journée



Limite l'utilisation des appareils électroniques 60 minutes avant le coucher



Envisage des stratégies de relaxations pour t'aider à te détendre.



Vise à dormir à la même heure chaque jour, en établissant une bonne alternance de sommeil/éveil





RHNe

Réseau Hospitalier

Le bien-être inspire le bienfaire!

Le bien-être inspire le bienfaire

Est-ce que tu travailles durant longues périodes sans pause ? Ce n'est sain ni pour toi, ni pour tes collègues, ni pour tes patient(e)s et ça ne te rends pas plus productif. Cette campagne t'encourage à prendre soin de toi-même en prenant des pauses.

Pourquoi est-ce important?

Plus sain pour toi

· Tu te sentiras plus calme, plus alerte et plus énergique.

Plus sécuritaire pour les patient(e)s

 Si tu es éveillé (-e) pendant plus de 16 heures, tes réactions sont similaires à celles observées lors du dépassement de la limite d'alcool au volant en augmentant le risque d'erreurs.

Mieux pour tous (-tes)

 Si tu as faim, si tu es en colère ou fatigué (-e), tu seras moins productif (-ve) et il sera moins évident de prendre de bonnes décisions.

Que peux-tu faire?

Planification des pauses

 S'organiser en début de journée, éviter de travailler plus de cinq heures d'affilée sans une pause de 20 minutes.

Travailler en équipe

 Planifier vos horaires et se soutenir les uns les autres pour prendre les pauses. Il ne s'agit pas de vous faire prendre une pause à un moment inopportun.

Création d'une culture de « coupures »

 Les cadres doivent montrer l'exemple et créer le bon environnement pour prendre une pause.

Faire une pause la nuit

Prendre une pause est particulièrement important si tu travailles de nuit lorsque le manque de sommeil et la fatigue peuvent affecter ton bien-être physique et mental.

Il y a des choses simples que tu peux faire pour fonctionner efficacement la nuit et garantir que la sécurité des patient(e)s ne soit pas compromise.

Que peut-tu faire?

Bien manger, rester hydraté (-e)

 Essayer de t'en tenir à un régime alimentaire normal et de maintenir une alimentation équilibrée.

Créer la bonne atmosphère

 Minimiser les perturbations lumineuses et sonores dans les zones cliniques.

Faire de courtes siestes

 Faire une sieste de 15 à 20 minutes pendant ta pause. Utiliser des masques pour les yeux et des bouchons d'oreilles.

Que peut-tu faire?

Planification efficace des horaires

 Minimiser les changements fréquents entre les horaires de jour et de nuit.

L'hôpital pendant la nuit

 Encourager un travail d'équipe pendant la nuit : flexibilisation et priorisation du travail afin d'avoir un repos non pertubé.

Identification de zones de repos

Où le personnel de nuit peut se reposer.

SUPPLEMENTARY FIGURE 7: OCCUPATIONAL HEALTH AND WELL-BEING WERE PROMOTED USING INFORMATION POSTERS AND FLYERS.

SUPPLEMENTARY TABLE 1: MAIN RESULTS (UNMATCHED).			
COTT ELIMENTARY TABLE 1. MAIN REGOLTS (ONMATORIED).	Pre-	Post-	P value
	intervention	intervention	, value
	(N = 134)	(N = 87)	
Physician satisfied with their job*	93 (69%)	67 (77%)	0.21**
Overall WRQoL score***	3.3 (2.8–3.6)	3.5 (3.1–3.8)	0.03
Job and Career Satisfaction, median (IQR)	3.8 (3.3–4.0)	3.8 (3.5–4.2)	0.16
I have a clear set of goals and aims to enable me to do	4 (3–4)	4 (3–4)	0.89
my job	4 (3–4)	4 (3–4)	0.09
I have the opportunity to use my abilities at work	4 (4–5)	4 (4–5)	0.57
When I have done a good job it is acknowledged by my	4 (3–4)	4 (3–4)	0.42
line manager	4 (3–4)	4 (3-4)	0.42
	1 (2 1)	1 (2 1)	0.04
I am encouraged to develop new skills	4 (3–4) 4 (3–4)	4 (3–4) 4 (3–4)	0.04
I am satisfied with the career opportunities available for	4 (3–4)	4 (3–4)	0.11
me here	4 (2 4)	1 (2 E 1)	0.24
I am satisfied with the training I receive in order to	4 (3–4)	4 (3.5–4)	0.24
perform my present job	0.0 (0.7.0.7)	27(20,40)	0.44
Control at Work	3.3 (2.7–3.7)	3.7 (3.0–4.0)	0.11
I feel able to voice opinions and influence changes in	4 (2–4)	4 (3–4)	0.12
my area of work	4 (2 4)	4 (2 4)	0.40
I am involved in decisions that affect me in my own	4 (3–4)	4 (3–4)	0.46
area of work	0 (0 4)	0 (0 4)	0.05
I am involved in decisions that affect members of the	3 (2–4)	3 (3–4)	0.25
public in my own area of work	0.4 (0.0.00)	0.0 (0.0 4.0)	0.00
General Well-Being	3.4 (2.6–3.8)	3.6 (3.0–4.0)	0.02
Feel well at the moment	4 (3–4)	4 (3–4)	0.04
Recently, I have been feeling unhappy and depressed	3 (2–4)	4 (2–4)	0.29
(inverse scoring) (inverse scoring)		1 (2 ()	
I am satisfied with my life	4 (3–4)	4 (3–4)	0.05
In most ways my life is close to ideal	2 (2–3)	3 (2–4)	< 0.01
Recently, I have been feeling reasonably happy all	4 (3–4)	4 (3–4)	0.28
things considered	0.0 (0.0.0.0)	0.0 (0.0.0.7)	0.00
Home–Work Interface	2.8 (2.3–3.3)	3.0 (2.3–3.7)	0.08
My employer provides adequate facilities and flexibility	3 (2–4)	3 (2–4)	0.08
for me to fit work in around my family life			
My current working hours / patterns suit my personal	3 (2–4)	3 (2–4)	0.25
circumstances			
My line manager actively promotes flexible working	3 (2–3)	3 (2–4)	0.15
hours / patterns			
Stress at Work	2.5 (2.0–3.0)	3.0 (2.0–4.0)	0.04
I often feel under pressure at work	2 (2–3)	2 (2–4)	0.07
(inverse scoring)			
I often feel excessive levels of stress at work	3 (2–4)	3 (2–4)	0.09
(inverse scoring)			
Working Conditions	3.7 (3.0–4.0)	3.7 (3.0–4.0)	0.85
My employer provides me with what I need to do my job	4 (3–4)	4 (3–4)	0.42
effectively			
I work in a safe environment	4 (3–4)	4 (3–4)	0.60
The working conditions are satisfactory	3.5 (2–4)	4 (2–4)	0.76
Other secondary outcomes			
Would recommend the job (0–10)	8 (5–8)	7 (7–9)	0.27
Number of lunch breaks (last week)	4 (3–5)	4 (3–5)	0.55
Lunch break duration			0.11**

0 min	6 (4%)	3 (3%)	
< 15 min	19 (14%)	10 (11%)	
15–30 min	84 (63%)	45 (52%)	
30–60 min	25 (19%)	29 (33%)	
	, ,		
Number of short breaks AM	0 (0–1)	0 (0–2)	0.64
Number of short breaks PM	0 (0–1)	0 (0–1)	0.73
Number of individuals aware of employee' benefits	62 (46%)	48 (55%)	0.20
[Appendix 7]	, ,	, ,	

^{*}More than 3 on the overall Work-Related Quality of Life (WRqoL) scale; ** Chi-squared test test; *** Item scores are derived from a 5-point Likert scale from Strongly Disagree (1) to Strongly Agree (5). The individual factor scores are calculated by taking the average of the item scores contributing to that factor with the scores reversed for the three negatively phrased items. Overall WRQoL is the average of the six factors scores.

SUPPLEMENTARY TABLE 2: FACTORS ASSOCIATED WITH THE WORK-RELATED QUALITY OF LIFE SUBSCALES IN THE UNMATCHED PRE-INTERVENTION POPULATION (N = 134). VALUES ARE NUMBERS (INTERQUARTILE RANGE).

Overall WRQoL subscales								
	Overall					0, ,,,,	\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	
	WRQoL scale	Job and	Control at	General Well-	Home–Work	Stress at Work	Working	
		Career	Work	Being	Interface		Conditions	
		Satisfaction					2 - (2 - 4 - 5)	
Women	3.1 (2.8–3.5)	3.7 (3.3–4.0)	3.3 (2.7–3.7)	3.2 (2.6–3.6)	2.7 (2.0–3.3)	2.5 (2.0–3.5)	3.5 (3.0–4.0)	
Men	3.2 (2.7–3.7)	3.8 (3.3–4.2)	3.3 (2.7–4.0)	3.6 (2.8–4.0)	3.0 (2.3–3.7)	2.5 (2.0–3.0)	3.7 (3.0–4.0)	
Resident	3.1 (2.7–3.6)	3.7 (3.3–4.0)	3.3 (2.7–3.7)	3.2 (2.7–3.8)	2.7 (2.0–3.3)	2.5 (2.0–3.0)	3.7 (3.0–4.0)	
Other	3.2 (2.9–3.7)	3.8 (3.3–4.2)	3.7 (3.0–4.0)	3.5 (2.6–4.0)	3.0 (2.3–3.7)	2.75 (2.0–3.0)	3.5 (2.7–4.0)	
Children	3.2 (2.8–3.6)	3.8 (3.4–4.0)	3.3 (2.7–3.7)	3.4 (2.8–3.8)	2.7 (2.1–3.3)	2.5 (2.0–3.0)	3.7 (3.0–4.0)	
No Children	3.1 (2.7–3.7)	3.8 (3.2–4.0)	3.3 (2.7–4.0)	3.3 (2.6–3.6)	3.0 (2.3–3.7)	2.5 (2.0–3.0)	3.3 (2.7–4.0)	
Living alone	3.2 (2.8–3.8)	3.8 (3.4–4.2)	3.3 (2.7–4.0)	3.4 (2.6–3.9)	3.0 (2.3–3.7)	2.5 (2.0–3.0)	3.7 (3.0-4.0)	
Flatmates	3.1 (2.7–3.5)	3.75 (3.3–4.0)	3.0 (2.5–3.7)	3.1 (2.9–3.8)	2.5 (2.0–3.0)	3.0 (2.0–3.8)	3.7 (3.3–4.0)	
Being in couple	3.1 (2.7–3.6)	3.8 (3.2–4.2)	3.3 (3.0–3.7)	3.4 (2.6–3.6)	3.0 (2.0–3.3)	2.5 (2.0–3.0)	3.3 (2.7–4.0)	
Sleep < 7 h	3.0 (2.7–3.5)*	3.8 (3.2–4.0)	3.3 (2.7–3.7)	3.0 (2.6–3.6)*	2.7 (2.0–3.3)**	2.0 (2.0-3.0)*	3.7 (3.0–4.0)	
Sleep ≥ 7 h	3.3 (2.9–3.7)*	3.7 (3.3–4.0)	3.3 (2.7–4.0)	3.6 (3.0-4.0)*	3.0 (2.7–3.7)**	3.0 (2.0-3.5)*	3.7 (3.0-4.0)	
< 4 evening shifts	3.2 (2.9–3.6)	3.7 (3.3–4.0)	3.3 (2.7–3.7)	3.4 (2.8–3.8)	3.0 (2.3–3.7)	2.5 (2.0–3.5)	3.7 (3.3–4.0)	
≥ 4 evening shifts	3.1 (2.7–3.6)	3.8 (3.4–4.2)	3.3 (2.7–4.0)	3.2 (2.6–3.6)	2.7 (2.0–3.3)	2.5 (2.0–3.0)	3.5 (2.7–4.0)	
< 4 night shifts	3.2 (2.8–3.6)	3.8 (3.3–4.0)	3.3 (2.7–3.7)	3.4 (2.6–3.8)	3.0 (2.3–3.3)	2.5 (2.0–3.0)	3.7 (3.0-4.0)	
≥ 4 night shifts	3.2 (2.7–3.6)	3.8 (3.3–4.3)	3.3 (2.7–4.0)	3.2 (2.8–3.8)	2.7 (2.0–3.3)	2.0 (2.0–3.0)	3.3 (2.7–4.0)	
< 30 min sports/Wk	2.9 (2.6–3.3)**	3.7 (3.2-4.0)**	3.0 (2.3–3.7)*	3.0 (2.4–3.6)**	2.7 (2.0-3.0)**	2.0 (2.0-3.0)**	3.3 (2.7–4.0)**	
31–60 min	3.2 (2.9–3.7)**	3.8 (3.3–4.0)**	3.3 (3.0–4.0)*	3.6 (3.0–4.2)**	2.7 (2.3–3.3)**	3.0 (2.0–3.5)**	3.7 (3.0–4.0)**	
> 60 min	3.6 (3.2–3.9)**	4.0 (3.7–4.3)**	3.7 (3.0–4.0)*	3.6 (3.2–4.0)**	3.3 (3.0-4.0)**	3.0 (2.0-4.0)**	4.0 (3.3–4.0)**	
< 30 min sports/WE	3.1 (2.7–3.4)	3.8 (3.3-4.0)	3.0 (2.7–3.7)	3.0 (2.4-3.6)*	3.0 (2.0-3.3)	2.5 (2.0-3.0)	3.3 (2.7-4.0)	
31–60 min	3.1 (2.6–3.7)	3.7 (3.2–4.0)	3.3 (2.3–3.7)	3.3 (2.6–4.0)*	2.7 (2.3–3.7)	2.5 (2.0–3.5)	3.5 (3.7–4.0)	
> 60 min	3.2 (3.0–3.7)	3.8 (3.7–4.2)	3.3 (3.0–4.0)	3.6 (3.0–4.0)*	3.0 (2.3–3.3)	3.0 (2.0–3.5)	3.7 (3.3–4.0)	
< 30 min hobby/Wk			,					
31–60 min	3.1 (2.5–3.6)	3.7 (3.0-4.0)	3.3 (2.3–3.7)	3.0 (2.4–3.8)	2.7 (2.0-3.3)	3.0 (2.0–3.5)	3.7 (2.3–4.0)	
> 60 min	3.2 (2.7–3.5)	4.0 (3.3–4.2)	3.3 (2.7–4.0)	3.4 (2.8–4.0)	2.7 (2.3–3.3)	2.5 (2.0–3.0)	3.3 (3.0–4.0)	
	3.1 (2.8–3.8)	3.7 (3.3–4.2)	3.3 (2.7–3.7)	3.4 (2.8–3.8)	3.0 (2.3–3.7)	2.5 (2.0–3.5)	3.7 (3.0–4.0)	
< 15 min travel	3.2 (2.8–3.7)	3.8 (3.3–4.2)	3.3 (2.7–4.0)	3.6 (2.8–4.0)	3.0 (2.0–3.3)	2.5 (2.0–3.5)	3.7 (2.7–4.0)	
16–30 min	3.2 (2.7–3.6)	3.8 (3.2–4.0)	3.3 (2.7–3.7)	3.4 (2.6–3.6)	2.7 (2.0–3.7)	2.5 (2.0–3.5)	3.7 (3.0–4.0)	
> 31–60 min	3.1 (2.8–3.5)	3.7 (3.5–4.0)	3.3 (2.7–3.7)	3.0 (2.4–3.6)	3.0 (2.3–3.3)	2.0 (2.0–3.0)	3.3 (3.0–4.0)	

3.2 (2.8–3.7)	3.8 (3.5–4.2)	3.3 (2.7–4.0)	3.4 (2.6–4.0)	3.0 (2.3–3.7)	2.5 (2.0–3.5)	3.7 (3.3–4.0)
3.1 (2.7–3.6)	3.8 (3.3–4.0)	3.3 (3.0–4.0)	3.4 (2.8–3.8)	2.7 (2.3–3.3)	2.5 (2.0–3.0)	3.3 (2.7–4.0)
3.1 (2.7–3.6)	3.8 (2.9–4.0)	3.2 (2.5–3.7)	3.1 (2.5–3.6)	2.5 (1.7–3.2)	2.5 (1.8–3.0)	3.5 (2.5–4.0)
3.2 (3.0-3.9)*	3.8 (3.3–4.2)	3.3 (2.3–4.0)	3.2 (2.7–3.7)*	3.2 (2.7–3.7)**	2.5 (2.0–3.5)**	3.7 (3.2–4.0)*
2.9 (2.7–3.5)*	3.8 (3.3–4.0)	3.2 (2.3–3.7)	3.2 (2.4–3.6)*	2.3 (1.3–3.0)**	2.0 (2.0–3.0)**	3.3 (2.7–4.0)*
3.3 (2.9–3.7)*	3.7 (3.3–4.0)	3.3 (2.7–3.7)	3.6 (3.0–4.0)*	3.0 (2.3–3.3)**	3.0 (2.0–3.5)**	3.7 (3.3–4.0)*
3.2 (2.9–3.6)	3.8 (3.3–4.3)	3.3 (3.0-4.0)	3.4 (3.0–4.0)	3.0 (2.3–3.3)	2.5 (2.0–3.5)	3.7 (3.3–4.0)
3.1 (2.7–3.6)	3.8 (3.3–4.0)	3.3 (2.7–3.7)	3.2 (2.6–3.7)	2.7 (2.0–3.3)	2.5 (2.0–3.0)	3.7 (3.0–4.0)
3.3 (2.9–3.8)	3.7 (3.2–4.0)	3.3 (2.3–4.0)	3.4 (2.8–4.0)	3.3 (2.7–4.0)	3.0 (2.5–3.5)	3.3 (2.7–4.0)
	3.1 (2.7–3.6) 3.1 (2.7–3.6) 3.2 (3.0–3.9)* 2.9 (2.7–3.5)* 3.3 (2.9–3.7)* 3.2 (2.9–3.6) 3.1 (2.7–3.6)	3.1 (2.7-3.6) 3.8 (3.3-4.0) 3.1 (2.7-3.6) 3.8 (2.9-4.0) 3.2 (3.0-3.9)* 3.8 (3.3-4.2) 2.9 (2.7-3.5)* 3.8 (3.3-4.0) 3.3 (2.9-3.7)* 3.7 (3.3-4.0) 3.2 (2.9-3.6) 3.8 (3.3-4.3) 3.1 (2.7-3.6) 3.8 (3.3-4.0)	3.1 (2.7-3.6) 3.8 (3.3-4.0) 3.3 (3.0-4.0) 3.1 (2.7-3.6) 3.8 (2.9-4.0) 3.2 (2.5-3.7) 3.2 (3.0-3.9)* 3.8 (3.3-4.2) 3.3 (2.3-4.0) 2.9 (2.7-3.5)* 3.8 (3.3-4.0) 3.2 (2.3-3.7) 3.3 (2.9-3.7)* 3.7 (3.3-4.0) 3.3 (2.7-3.7) 3.2 (2.9-3.6) 3.8 (3.3-4.3) 3.3 (3.0-4.0) 3.1 (2.7-3.6) 3.8 (3.3-4.0) 3.3 (2.7-3.7)	3.1 (2.7-3.6) 3.8 (3.3-4.0) 3.3 (3.0-4.0) 3.4 (2.8-3.8) 3.1 (2.7-3.6) 3.8 (2.9-4.0) 3.2 (2.5-3.7) 3.1 (2.5-3.6) 3.2 (3.0-3.9)* 3.8 (3.3-4.2) 3.3 (2.3-4.0) 3.2 (2.7-3.7)* 2.9 (2.7-3.5)* 3.8 (3.3-4.0) 3.2 (2.3-3.7) 3.2 (2.4-3.6)* 3.3 (2.9-3.7)* 3.7 (3.3-4.0) 3.3 (2.7-3.7) 3.6 (3.0-4.0)* 3.2 (2.9-3.6) 3.8 (3.3-4.3) 3.3 (3.0-4.0) 3.4 (3.0-4.0) 3.1 (2.7-3.6) 3.8 (3.3-4.0) 3.3 (2.7-3.7) 3.2 (2.6-3.7)	3.1 (2.7-3.6) 3.8 (3.3-4.0) 3.3 (3.0-4.0) 3.4 (2.8-3.8) 2.7 (2.3-3.3) 3.1 (2.7-3.6) 3.8 (2.9-4.0) 3.2 (2.5-3.7) 3.1 (2.5-3.6) 2.5 (1.7-3.2) 3.2 (3.0-3.9)* 3.8 (3.3-4.2) 3.3 (2.3-4.0) 3.2 (2.7-3.7)* 3.2 (2.7-3.7)* 3.2 (2.7-3.7)** 2.9 (2.7-3.5)* 3.8 (3.3-4.0) 3.2 (2.3-3.7) 3.2 (2.4-3.6)* 2.3 (1.3-3.0)** 3.3 (2.9-3.7)* 3.7 (3.3-4.0) 3.3 (2.7-3.7) 3.6 (3.0-4.0)* 3.0 (2.3-3.3)** 3.2 (2.9-3.6) 3.8 (3.3-4.3) 3.3 (3.0-4.0) 3.4 (3.0-4.0) 3.0 (2.3-3.3) 3.1 (2.7-3.6) 3.8 (3.3-4.0) 3.3 (2.7-3.7) 3.2 (2.6-3.7) 2.7 (2.0-3.3)	$\begin{array}{cccccccccccccccccccccccccccccccccccc$