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Diagnostics and treatment of acute non-specific low back pain: do physicians follow the guidelines?

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Summary

BACKGROUND: Clinical guidelines for acute non-specific low back pain recommend avoiding imaging studies, refraining from strong opioids and invasive treatments, and providing information to patients to stay active. Despite these recommendations, many patients undergo diagnostic and therapeutic assessments that are not in line with the current evidence.

AIM: To assess the management of acute non-specific low back pain by Swiss general practitioners (GPs) and their adherence to guideline recommendations.

METHODS: We performed a survey using two clinical case vignettes of patients with acute non-specific low back pain without red flags or neurological deficits. The main differences between the vignettes were sex, age, profession, pain duration and medical history. GPs were asked about their management of those patients.

RESULTS: Of 1253 GPs, 61% reported knowing current clinical guidelines and 76% being aware of "Choosing Wisely" recommendations. Diagnostic evaluations included X-ray (18% for vignette 1, 32% for vignette 2) and magnetic resonance imaging (MRI) (31% and 62%). For pain management, GPs recommended mostly non-steroidal anti-inflammatory drugs, paracetamol and metamizole. Treatments with potential harm included muscle relaxants (78% and 77%), oral steroids (26% and 33%), long-acting opioids (8% and 11%) and spinal injections (28% and 42%). A very high proportion recommended activity restrictions (82% and 71%) and some recommended bed rest (3% and 2%).

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CONCLUSION: Although GPs reported being aware of current guideline recommendations, management of acute non-specific low back pain was not in line with these recommendations. A substantial proportion of GPs considered imaging, treatments (e.g. muscle relaxants, long-acting strong opioids), and activity and work restrictions with potentially harmful consequences.

Introduction

Low back pain has been the leading reason for pain-related disability worldwide for many years [1-3]. The lifetime prevalence of low back pain in the global population is reported to be up to 80% [4]. Low back pain is one of the most frequent reasons for primary care visits. In the majority of cases presenting with acute low back pain, a specific underlying cause explaining the pain cannot be identified; thus it is non-specific [2, 5]. The prevalence of a serious spinal disease in patients presenting with acute low back pain to the general practitioners (GP) office is <1% [6]. Within six weeks, over 60% of patients with acute low back pain will have recovered without specific treatments [7]. However, in a low proportion of patients, chronic pain develops, resulting in individual pain and disability. Although low back pain is considered a benign condition, the impact in terms of direct medical costs and indirect costs worldwide is substantial [2]. The national annual costs range from \$259 million in Sweden to nearly \$150 billion in the USA [8].In Switzerland, the total economic burden of low back pain to Swiss society was estimated to be between 1.6% and 2.3% of the gross domestic product (GDP) in 2005 [9]. With an ageing population, the individual burden of low back pain and the associated costs are expected to further increase [10].

Due to a substantial spontaneous recovery during the acute low back pain phase, no further diagnostic work-up is recommended in acute low back pain without red flags [11, 12]. Current guidelines recommend to focus on pain control, reassurance and education on staying active and avoiding bed rest [5, 11–14]. The main reason against recommending early imaging is that studies showed no impact on low back pain management and outcome [15, 16] but potential unintended consequences such as overdiagnosis and overtreatment with higher healthcare utilisation, poor patient wellbeing and delayed return to work [17–20]. Further, inadequate and ineffective management may increase the risk for chronic low back pain [7, 21].

Healthcare professionals worldwide are asked to avoid ineffective or low-value care, and to improve the management of low back pain [1, 2]. The overuse of imaging and inadequate treatment suggests a gap between evidence and clinical practice [22, 23].

Therefore, the aim of this study was to assess whether current clinical practice of GPs across Switzerland is in line with practice guidelines for the management of patients with acute non-specific low back pain. The main outcomes of interest were the percentage of GPs prescribing imaging (magnetic resonance imaging [MRI] and/or X-ray), longacting strong opioids and/or any activity restrictions. We further assessed whether management differed between female and male GPs and between French-/Italian-speaking and German-speaking regions of Switzerland.

We hypothesised that a substantial proportion of GPs do not follow the current guideline recommendations. We further hypothesised that there would be no or minimal differences between sexes and language regions, given that current guidelines like "Choosing Wisely Switzerland" are endorsed by the national medical association (FMH) and continuous education training for GPs in Switzerland does not differ between sexes.

Methods

Study design

In April 2021, we sent a letter to all physicians registered as GPs in the membership database of the Swiss Medical Association (FMH) inviting them to complete a survey of two clinical cases with acute low back pain. Reminders were sent in June 2021. The last surveys were returned in October 2021. Participation was voluntary, anonymous and confidential.

Study setting and population

Switzerland has a compulsory universal health insurance coverage [24]. Although GPs are often the first contact for patients with acute low back pain [25], patients may also seek advice from specialists if permitted to do so by their health plan. Further, the organisation of local services varies due to the highly decentralised nature of the healthcare system with 26 administrative regions (cantons). Thus, a reliable figure for the number of physicians actively working as GPs is not available. We invited 5574 physicians (3993, 1397 and 184 from the German-, Frenchand Italian-speaking regions, respectively) registered in the membership database. According to a study in the canton of Bern, only 44% of physicians registered as GPs in this database were working as GPs [26]. The main reasons for physicians not working as GPs in the study were retirement / death (42%), working as a specialist (28%) and not having a licence to practice / changed profession (10%) [26]. Assuming that 50% of the contacted GPs were actively working, we expected potential responses from approximately 2800 GPs. In total, 1258 GPs (23% of those registered and 45% of our estimated number of active GPs) completed the survey (figure 1).

Procedure

We developed within a multidisciplinary research team (three physicians specialised in internal medicine, two physical therapists and one methodologist) two clinical vignettes of two patients with acute non-specific low back pain without red flags. The development of the vignettes was inspired by an earlier study exploring physicians' recommendations in chronic low back pain using three vignettes [27]. We followed the current recommendations for the development and use of vignettes with clinical cases [28]. The vignettes were developed in German and translated into French and Italian by a physician (IJG) with proficiency in all three national languages. The vignettes were pilot-tested by five physicians not involved in the study. Based on their feedback, the vignettes were improved and retested for clinicians until all members of the research team agreed on the final version.

The main differences between the vignettes were sex (male vs female), age (35 vs 54 years), profession (warehouse operator vs IT specialist), pain duration (10 days vs 3–4 weeks) and medical history (none vs degenerative spine changes and disc protrusion in an MRI scan 8 years ago). Neither of the case vignettes included red flags or neurological deficits. According to current guideline recommendations, diagnostic tests are not required in either case, and the recommended treatments are pain control and advice to stay active.

Vignette 1: A 35-year-old male warehouse operator presented with acute severe low back pain that started 10 days after lifting heavy boxes in the store and increased steadily over time. There were no red flags in his personal history and clinical examination, with non-specific findings.

Vignette 2: A 54-year-old female IT specialist presented with a history of 3–4 weeks of low back pain with worsening of pain over the previous 2 days. The intermittent use of painkillers (non-steroidal anti-inflammatory drugs [NSAIDs] or paracetamol) improved her pain for short periods. The patient had a history of a previous low back



pain episode 8 years ago with disc protrusion and degenerative changes on MRI. She was worried that the disc protrusion may have progressed and asked for a spinal injection. The clinical presentation suggested a non-specific low back pain in absence of red flags.

An English translation of the vignettes, with the complete questions and the corresponding response options is provided in appendix 1.

GPs received by post a paper version of the survey and a QR code to access the online version. They were thus able to either return the paper version of the survey or to complete the survey online. Of 1258 GPs who completed the survey, 770 (61.2%) returned the paper version by post and 488 (38.8%) completed the survey online (figure 1).

GPs were asked to rate for each vignette how they would proceed in the clinical situation with diagnostic options (none, imaging, laboratory tests, referral to a specialist), pharmacological options (none, non-opioids, weak opioids, short-acting strong opioids, long-acting strong opioids, muscle relaxants, oral steroids, homeopathy, spinal injection) and non-pharmacological options (none, massage, active physical therapy, manual therapy, acupuncture). We further assessed recommendations about activity (stay in bed/avoid any activity; avoid painful and stressful activities; stay active as usual) and work (issue sickness certificate due to pain; continue working with limitations; continue as usual). We asked GPs whether they believed that a disc herniation was the cause of the current pain.

GPs were not aware of the research question. After completing the two vignettes, we asked GPs general information about their age, sex, years in clinical practice, type of employment (employed or own practice, full-time or part-time), and knowledge about current guideline recommendations and "Smarter Medicine – Choosing Wisely" recommendations [29]. GPs characteristics and questions about whether they knew the guidelines for low back pain were asked at the end of the survey to avoid bias in the responses.

Definition of guideline adherence and low-value care

We defined low-value care as diagnostic tests and management not in agreement with current guidelines. We used guidelines from the National Institute for Health and Care Excellence (NICE) in England [14], the American College of Physicians (ACP) [30] and Choosing Wisely recommendations [29]. We also consulted systematic reviews of clinical guidelines on management of low back pain published in The Lancet [11, 13], European Spine Journal [12] and European Journal of Pain [31, 32]. Appendix 1 summarises the detailed definitions and cut-offs of guideline adherence and low-value care for diagnostic approaches, pharmacological and non-pharmacological treatments, referral to specialist and recommendations for activity and work. Since there were no red flags and no neurological deficits in both vignettes and both patients had no previous treatment, we considered responses as guideline-adherent if GPs "never or rarely" performed imaging studies, laboratory tests, referred the patient to a specialist, prescribed muscle relaxants, steroids, long-acting opioids, spinal injection, homeopathy, massage and acupuncture. We considered the use of NSAIDs and metamizole as guidelineadherent for pain control. Guideline recommendations for paracetamol changed over time and paracetamol was no longer recommended as a first-line therapy or monotherapy for pain [33]. Thus, we defined as guideline-adherent if it was never, rarely or occasionally considered. Because our response options did not allow to assess whether a pain medication was prescribed in combinations or as-needed, we assessed co-prescription of paracetamol with NSAIDs that had been shown to be potentially beneficial [34]. The guidelines recommend active physical and manual therapy in selected patients [13]. We defined as guideline-adherent if active physical and manual therapy were considered occasionally or more in both vignettes because some evidence indicates that manual and active physical therapy may help to rapidly decrease pain and educate the patients [35]. In both vignettes, risk factors for chronification (lifting heavy weights, previous episode of low back pain) [36, 37] were present and therefore active physical and manual therapy were considered appropriate. We considered advice to stay active without any restrictions and to continue to work as guideline-adherent.

Data quality

The online survey was set up using a web-based survey tool. All questionnaires returned by post were entered into the web-based survey tool by two researchers (MT and VH). A third researcher (NT), otherwise not involved in the study, checked the data quality in a random sample of 45 respondents (with 1080 responses in total) and found a very low error rate (2 errors or 0.2%). Missing responses were rare (2% of the returned questionnaires: 2 missing responses to vignette 1, 29 missing responses to vignette 2). Missing data is reported for each variable in the corresponding tables. 45 respondents (with 1080 responses in total) and found a very low error rate (2 errors or 0.2%). Missing responses were rare (2% of the returned questionnaires: 2 missing responses to vignette 1, 29 missing responses to vignette 2). Missing data is reported for each variable in the corresponding tables.

Statistical analysis

We calculated descriptive statistics, medians and interquartile ranges for continuous variables, absolute numbers and percentages the number for categorical variables. We assessed guideline adherence by calculating the proportion of responses in agreement with current guideline recommendations. We compared differences in responses for subgroups (female vs male GPs; GPs working in French- and Italian-speaking regions vs German-speaking region) by using the chi-square test for categorical data. The level of significance was set at p <0.05. Statistical analyses were performed using R version 4.0.3 [38].

Ethics approval

The study and all methods were carried out in accordance with relevant guidelines and regulations. According to the Swiss Human Research Act, article 2.2c [39], Institutional Review Board (IRB) approval is not required for research that uses anonymously collected data. In this study, data collection was fully anonymised. Furthermore, physicians were informed about the content of the survey and the study goals, study participation was voluntary and GPs were able to withdraw from the survey at any time. All physicians who returned the questionnaire by post or completed the survey online confirmed their informed consent by completing the survey.

Results

Of the 1258 surveys received, 934, 278 and 46 were from GPs working in German-, French- and Italian-speaking regions, respectively. Figure 2 depicts the GP distribution across Swiss cantons. After the exclusion of three surveys with no answers to any of the vignettes, we analysed 1253 surveys for vignette 1 and 1226 for vignette 2 (29 surveys had no answers to vignette 2; see also study flow in figure 1).

Baseline characteristics

GPs were mainly male (53%), aged over 50 years (50%), worked part-time (60%) and in their own office (66%), and had >8 years of experience (60%) (table 1). Female GPs were younger than their male colleagues (50% vs 65% aged over 50 years) and were more likely to work parttime (84% vs 42%). Most GPs scheduled between 15 and 30 minutes per patient (69%), and only 5% scheduled fewer than 15 minutes to see a patient. GPs working in the French-/Italian-speaking regions more often had their own office compared to GPs working in the German-speaking regions (84 vs 63%).

General considerations

Most GPs considered the two case vignettes to be representative of the cases they see in their clinical practice (93%). A majority reported that they knew the current clinical

Table 1:

Baseline characteristics of the general practitioners (GPs) in the study.

		All (n = 1255)	Female (n = 567)*	Male (n = 645)*	p-value
Age (years)					<0.001
	<40	231 (18%)	145 (26%)	85 (13%)	
	41–50	357 (29%)	213 (38%)	142 (22%)	
	>50	632 (50%)	209 (37%)	418 (65%)	
	Missing	35 (3%)	0 (0%)	0 (0%)	
Language					<0.001
	German	932 (74%)	432 (76%)	475 (74%)	
	French	277 (22%)	127 (22%)	135 (21%)	
	Italian	46 (4%)	8 (1%)	35 (5%)	
	Missing	0 (0%)	0 (0%)	0 (0%)	
Work schedule					<0.001
	Full-time	463 (37%)	90 (16%)	370 (58%)	
	Part-time	752 (60%)	475 (84%)	273 (42%)	
	Missing	40 (3.2%)	2 (0%)	2 (0%)	
Practice type					<0.001
	Employed in GP office	325 (26%)	207 (37%)	118 (18%)	
	Own GP office	830 (66%)	331 (59%)	491 (77%)	
	Hospital – outpatients	21 (2%)	6 (1%)	15 (2%)	
	Other	36 (3%)	19 (3%)	17 (3%)	
	Missing	43 (3.4%)	4 (0.7%)	4 (0.6%)	
Graduation year					<0.001
	1–7 years ago	18 (1%)	9 (2%)	9 (1%)	
	8–20 years ago	453 (36%)	273 (49%)	179 (28%)	
	>20 years ago	735 (59%)	277 (50%)	452 (71%)	
	Missing	49 (3.9%)	8 (1.4%)	5 (0.8%)	
Work experience (years)					<0.001
	≤1	13 (1%)	8 (1%)	5 (1%)	
	>1 to 7	183 (15%)	114 (20%)	68 (11%)	
	≥8	1009 (84%)	436 (78%)	567 (89%)	
	Missing	50 (4.0%)	9 (1.6%)	5 (0.8%)	
Length of visit (minutes)					<0.001
	10–15	63 (5%)	19 (3%)	43 (7%)	
	15–20	441 (35%)	167 (30%)	273 (43%)	
	20–30	555 (44%)	287 (52%)	264 (42%)	
	>30	140 (11%)	84 (15%)	54 (9%)	
	Missing	56 (4.5%)	10 (1.8%)	11 (1.7%)	
In-house X-ray					<0.001
	No	352 (28%)	194 (34%)	155 (24%)	
	Yes	863 (69%)	370 (66%)	489 (76 %)	
	Missing	40 (3.2%)	3 (0.5%)	(0%)	

* Number of surveys with answer to sex question (missing 3.4%, n = 43).

guidelines (61%), considered them reasonable (81%) and were aware of the "Smarter Medicine – Choosing Wisely Switzerland" recommendations (76%).

Although both cases presented without red flags or neurological deficits, uncertainty about the likelihood of an underlying disc herniation was high: 40% of GPs rated a disc herniation as possible or likely for vignette 1, and 55% for vignette 2. There were no differences in the likelihood of an underlying disc herniation between female and male GPs (table S1 in the appendix). GPs working in the French-/Italian-speaking parts of Switzerland were more likely to assume an underlying disc herniation than GPs working in



the German-speaking regions (60% vs 34% for vignette 1, 77 vs 54% for vignette 2, p <0.001; table S2 in the appendix).

Diagnostic approach

X-rays were recommended in vignette 1 by 18% of respondents and in vignette 2 by 32%; MRI imaging by 31% in vignette 1 and by 62% in vignette 2 (table 2). Figure 3 depicts the proportion of GPs in agreement with the guideline's recommendations and the proportion using low-value diagnostic tests.

Pharmacological treatment

Most GPs prescribed NSAIDs, paracetamol and/or metamizole for pain management (table 2; figure 4). GPs who considered paracetamol did so in 95% by co-prescribing with NSAIDs in vignette 1 and in 93% in vignette 2. Low-value pharmacological treatments included muscle relaxants (78% in vignette 1 and 77% in vignette 2), a short course of oral steroids (26% and 33%), spinal injections (28% and 42%) and long-acting strong opioids (8% and 11%).

Non-pharmacological treatment and referral

The majority of GPs advised active physical therapy (over 90%, table 2; figure 5) and manual therapy (over 60%). Low-value non-pharmacological treatments were recommended by a relevant proportion of GPs: massage by nearly 40%, acupuncture by 20% and 25% considered referral

Table 2:

Proportion of general practitioners (GPs) managing patients with non-specific low back pain in agreement with clinical guidelines (vignette 1, n = 1253; vignette 2, n = 1226).

Guideline recommendation (response categories)*			Vignette 1		Vignette 2	
			All, n = 1253 (100%)	Missing (%)	All, n = 1226** (100%)	Missing (%)
Diagnostic measure	No further diagn	ostic measures recommended	786 (63%)	113 (9%)	474 (39%)	113 (9%)
	Avoid laboratory	/ tests	987 (79%)	141 (11%)	836 (68%)	93 (8%)
	Avoid X-ray		896 (72%)	129 (10%)	743 (61%)	90 (7%)
	Avoid MRI		750 (60%)	116 (9%)	414 (34%)	48 (4%)
Pharmacological treatment	No medication		185 (15%)	342 (27%)	160 (13%)	323 (26%)
	No use of parac	etamol	405 (32%)	144 (12%)	422 (34%)	100 (8%)
	Use of NSAIDs		1208 (96%)	34 (3%)	1184 (97%)	31 (2%)
		Co-prescription of paracetamol and NSAID***	670 (95%)		652 (93%)	
	Use of metamize	ole	1078 (86%)	102 (8%)	1075 (88%)	70 (6%)
	No use of musc	le relaxants	228 (18%)	51 (4%)	245 (20%)	40 (3%)
	No use of weak	opioids	1021 (82%)	96 (8%)	952 (78%)	79 (6%)
	No use of short-	acting strong opioids	1127 (90%)	116 (9%)	1105 (90%)	100 (8%)
	No use of long-a	acting strong opioids	1040 (83%)	114 (9%)	996 (81%)	101 (8%)
	No use of steroi	ds	836 (67%)	91 (7%)	749 (61%)	75 (6%)
	No homeopathy		1038 (83%)	149 (12%)	1013 (83%)	149 (12%)
	No spinal injecti	ons	813 (65%)	91 (7%)	638 (52%)	78 (6%)
Non-pharmacological treatment	Start active phys	sical therapy	1182 (94%)	21 (2%)	1171 (96%)	25 (2%)
	Consider manua	al therapy	826 (66%)	67 (5%)	758 (62%)	66 (5%)
	No massage rec	commended as first-line therapy	652 (52%)	110 (9%)	644 (53%)	117 (10%)
No acupuncture recommended as first-line therapy		895 (71%)	111 (9%)	842 (69%)	123 (10%)	
Referral	No referral to a	rheumatologist	996 (80%)	159 (13%)	857 (70%)	85 (7%)
	No referral to a	spine surgeon	957 (76%)	157 (13%)	830 (68%)	90 (7%)
Recommendations	Allow all activitie	es/recommend to remain active	215 (17%)	7 (1%)	342 (28%)	7 (0.6%)
	Stay at work/no	sickness certificate due to pain	67 (5%)	4 (0.3%)	554 (45%)	12 (1%)

* Definition of guideline adherence and low-value care is provided in appendix 1.

** Number of surveys with at least one question answered.

*** Co-prescription of paracetamol and NSAID in GPs who often or always prescribed paracetamol.

to a specialist (spine surgeon or rheumatologist) in both vignettes.

Recommendations for activity and work

Low-value care included activity restrictions, which were recommended by 82% in vignette 1 and 71% in vignette 2 (table 2; figure 6). Most GPs recommended avoiding painful activities (68% in vignette 1 and 57% in vignette 2). Bed rest/avoidance of any activity was recommended by 3% in vignette 1 and 2% in vignette 2. A work-sickness certificate was issued by 95% of the GPs in vignette 1 and by 54% in vignette 2.

Differences in management between male and female GPs

The main difference by sex is that female GPs included a higher use of MRI in vignette 1 (44% vs 36% of male GPs, p = 0.04, table S1 in the appendix), muscle relaxants in vignette 2 (84% vs 76%, p = 0.01), non-pharmacological treatments (manual therapy, acupuncture) and referral to a specialist in vignette 2. Female GPs were less likely to use long-acting opioids in both vignettes (vignette 1, 14% vs 19%, p <0.001; vignette 2, 17% vs 20%, p <0.001), weak opioids (vignette 1, 16% vs 20%, p = 0.03) and a short course of oral steroids (vignette 1, 22% vs 32%, p <0.001).

Differences between GPs in the French-/Italian- and the German-speaking part of Switzerland

GPs working in the German-speaking regions of Switzerland were more likely to adhere to guideline recommendations for no additional diagnostic tests (both vignettes) and no MRI in vignette 2 (36 vs 29%, p = 0.02, table S2 in the appendix). Whereas GPs in German-speaking regions used more metamizole (vignette 1, 91% vs 72%; vignette 2, 93% vs 72%; p < 0.001), GPs in the French-/Italian-speaking regions were more likely to use paracetamol (vignette 1, 83% vs 63%; vignette 2, 83% vs 61%; p < 0.001) and weak opioids (vignette 1, 27% vs 15%; vignette 2, 35% vs 18%; p < 0.001).

Low-value care was more common among GPs in French-/Italian-speaking regions for the use of muscle relaxants (vignette 1, 88% vs 79%; vignette 2, 84% vs 78%; p <0.001), corticosteroid use in vignette 1 (38% vs 32%, p = 0.004) and spinal injections in vignette 2 (54% vs 46%, p = 0.002). GPs in French-/Italian-speaking regions were also more likely to prescribe low-value non-pharmacological treatments such as massage (vignette 1, 54% vs 46%, p = 0.003; vignette 2, 54% vs 44%; p <0.001) and acupuncture (vignette 1, 34% vs 23%; vignette 2, 41% vs 28%; p <0.001) and to recommend activity restrictions in vignette 1 (87% vs 81%, p = 0.04) compared to German-speaking GPs. They were also more likely to refer the patient in vignette 2 to a specialist (rheumatologist: 35% vs 28%, p = 0.003; spine surgeon: 37% vs 31%, p = 0.01).

Figure 3: Agreement with guideline recommendations and the proportion of low-value care in the diagnostic management of two acute non-specific low back pain vignettes (vignette 1, n = 1253; vignette 2, n = 1226). Low-value care: any additional diagnostic test often or always performed; laboratory tests, X-rays or MRI occasionally, often or always performed. Questions, response options and the definitions of low-value care / disagreement with guidelines are provided in appendix 1.



Discussion

In this survey completed by 1253 GPs, we observed substantial disagreement between current clinical practice and guideline recommendations. Most patients with an episode of non-specific low back pain as described in the two case vignettes recover spontaneously within 6 weeks [7]. In the current study, we found potential harmful practices in the use of diagnostic studies, pharmacological treatments and activity restriction recommendations to patients with acute low back pain which may result in unintended and costly consequences. Although no neurological deficits or red flags were present in either clinical vignette, a substantial proportion of GPs seemed not to be aware of the benign nature of the condition. Further, the presence of risk factors for chronic pain resulted in increased use of imaging studies and inappropriate treatments, GPs considered performing an MRI in up to 62% and/or an X-ray in up to 32% in vignette 2. Treatments of unknown benefit and/or potential harm in this patient population included muscle relaxants (up to 78%), long-acting strong opioids (8% and 11%), short course of corticosteroids (26% and 33%) and spinal injections (28% and 42%). The majority of GPs suggested activity restrictions, including bed rest or avoidance of all painful activities (82% and 71%), which conflicts with guideline recommendations.

Comparison with current literature

Studies showed that early MRI in acute low back pain did not result in improved outcomes or better management [16, 18]. Despite efforts (e.g. Choosing Wisely campaign) to reduce the use of X-rays and MRIs [29, 40, 41], 1 in 4 patients presenting to GPs received imaging [40]. The use of MRI has been shown to increase the likelihood of prescription of strong opioids [42] and to increase the risk of invasive overtreatment (e.g. disc degeneration or herniation not related to the symptoms [5, 11]), worse wellbeing and delayed return to work [15, 17-19]. Although opioid use may be harmful, as recently confirmed in the OPAL trial [43], the prescription of opioids for low back pain remains high in primary care [23, 42, 44, 45]. The increasing use of strong opioids in minor musculoskeletal injuries over time indicates more liberal prescribing practice among primary care physicians - a worrying trend [46]. Further, there is a widespread use of non-recommended treatments such as muscle relaxants [47], oral steroids [48] and spinal injections [49]. Finally, activity restrictions may be harmful, supporting fear avoidance and catastrophising with in-

Figure 4: Agreement with guideline recommendations and the proportion of low-value pharmacological therapy in two acute non-specific low back pain vignettes (vignette 1, n = 1253; vignette 2, n = 1226). Low-value care for NSAID: never, rarely used. Low-value care for muscle relaxants, steroids, long-acting strong opioids, homeopathy, spinal injection: occasionally, often or always used. Low-value care for paracetamol, weak and short-acting strong opioids: often or always used. Questions, response options and the definitions of low-value care / disagreement with guidelines are provided in appendix 1.



creased risk of chronic low back pain [50], lower efficacy of treatment and recovery rates with more disability [51, 52].

though physicians appear to have high awareness of the guidelines and recommendations [41, 54], several barriers and factors may limit their readiness to implement them [54, 55]. Guidelines that are accepted by peers need to be based on high-quality evidence from clinical studies [56],

Systematic application of guideline-adherent practices has been shown to be effective and improve care [53]. Al-

Figure 5: Agreement with guideline recommendations and the proportion of low-value non-pharmacological care in two acute non-specific low back pain vignettes (vignette 1, n = 1253; vignette 2, n = 1226). Low-value care for active physical therapy and manual therapy: never or rarely used. Low-value care for massage and acupuncture: occasionally, often or always used. Low-value care for referral to a rheumatologist or spinal surgeon: occasionally, often or always. Questions, response options and the definitions of low-value care / disagreement with guidelines are provided in appendix 1.



Figure 6: Recommendations for activity and work in two acute non-specific low back pain vignettes (vignette 1, n = 1253; vignette 2, n = 1226). Low-value care for activity recommendations: any restrictions. Low-value care to work recommendations: issue sickness certificate. Questions, response options and the definitions of low-value care / disagreement with guidelines are provided in appendix 1.



that may increase the acceptance or agreement with the guidelines [57]. Changing recommendations, missing evidence and limited generalisability of clinical studies may limit adherence to recommendations.

Other potential barriers include overestimation of risk and fear of missing serious disease, habits in previous practice and personal beliefs. For example, physicians with high personal fear–avoidance beliefs were more likely to prescribe activity restrictions and bed rest [58–60]. Additional external barriers are uncertainty due to clinical manifestation, age of the patient and duration of symptoms, professional dignity, easy access to radiology services, patients' experience and expectations, and desire to maintain a harmonious relationship with the patient [57, 61]. Whether interventions to improve GPs adherence to guidelines are effective is under debate [62]. In a recently published qualitative study, GPs made decisions about pain medications largely based on previous experience, also their own experience of low back pain, rather than guidelines [63].

Due to a growing shortage of GPs [26, 64], patients may increasingly seek care in emergency departments, which could lead to a further deterioration of the quality of care [65], additional referral to specialists and for imaging [56, 57, 61], thus resulting in unnecessary treatments. These emerging changes in healthcare provision call for new approaches. Tools intended to inform and educate patients during the physician-patient encounter may help [66]. Additionally, involving employers and running public media campaigns to increase awareness, educate and improve guideline adherence have been shown to be effective in reducing unnecessary visits to GPs and emergency departments [66–69].

GPs' attitudes towards activity restriction are of concern [58]. According to a national survey, 1 in 5 Swiss people with acute low back pain were absent from work for a week and 1 in 12 for up to a month [70]. This perception can be further reinforced by the attitude of GPs. Only a minority of patients seeking care received advice to stay activeand return to work as soon as possible [23, 44]. Regional sociocultural patterns may additionally play a role. GPs in French-/Italian-speaking regions were more likely to refer patients to specialists, to recommend activity restrictions and to prescribe low-value non-pharmacological options. Other studies confirmed such differences with lower rates in elective surgeries such as hip and knee replacement, vertebroplasty, implantable cardiac devices [71-73], and differences in practice style, patients' and physicians' preferences [74, 75] in the French-/Italiancompared to the German-speaking regions.

Limitations

There are several limitations that need to be discussed. First, we cannot exclude a selection of GPs that responded to the survey (response bias). If we hypothesise that GPs more interested in the treatment of acute low back pain responded to the survey, we would expect an even higher proportion of non-adherence with guideline recommendations in non-respondents. Second, although clinical vignettes to assess choices in medical practice are well established [76] and although we used accepted methods for them [28], they do not objectively assess real-time clinical care, and thus management may be different than reported in our study. However, 95% of GPs rated the clinical vignettes to be representative of their real low back pain patients. Third, we used cut-offs for agreement with guidelines/low-value care that may not be in agreement with all guidelines. For example, the use of paracetamol has changed over time and no evidence-based recommendations for metamizole exist. Different and changing guideline recommendations may influence current clinical practice and the delay between the publication of new evidence and its adoption into clinical practice may explain some of the variation observed in the current study. Finally, we cannot exclude chance findings due to multiple testing.

Implication for research

Future studies should assess the efficacy of interventions to improve guideline adherence by GPs, health literacy in patients and the impact of quality improvement interventions. In future studies, factors associated with the use of low-value care may help to design targeted interventions to train physicians. Many interventions, particularly those by policymakers, may have good intentions but not result in improved care. Further, our study suggests that interventions need to address regional/cultural differences and may require different approaches for French-, Italian- and German-speaking regions.

Implication for clinical practice

GPs need to be aware of the potential harmful effects of early imaging, ineffective treatments and recommendations that promote avoidance. Because GPs are under time pressure, information material, such as information for patients provided by the "Smarter Medicine - Choosing Wisely" campaign may facilitate the discussion with patients [29]. GPs could collaborate with physical therapists or other healthcare professionals with a high expertise in evidence-based care of patients with low back pain. Considering the increasing GP shortage, physical therapists may assist patients with self-management strategies, helping them to stay active and resume work early [77]. While GPs currently are often the first contact of patients with acute low back pain in Switzerland, new strategies such as facilitating direct contact with physical therapists might reduce costs and the burden for society through less imaging, medication, injections and surgery, as shown in retrospective studies [78].

Training programmes should include evidence-based management of low back pain in residents to improve care. A growing female GP workforce may be relevant to how patients with acute low back pain are managed. Although studies showed that female physicians were more likely to follow recommendations [79], female GPs were more likely to perform MRI studies and refer patients to specialists and, consistent with another study, male GPs were more likely to prescribe opioids [80] and corticosteroids. Thus, sex-specific aspects may be relevant in the training of the workforce.

Conclusion

Although GPs reported being aware of current guideline recommendations, management of acute non-specific low back pain was not in line with these recommendations. A substantial proportion of GPs considered imaging, treatments (e.g. muscle relaxants, long-acting strong opioids), activity and work restrictions with potentially harmful consequences.

Data availability

The anonymised data and datasets analysed during the current study are available from the corresponding author upon reasonable request.

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Author contributions: *MT*, *MAT* and *MMW* conceived and designed the study. All authors commented on the study design, the methods and case vignettes. *MMW* obtained research funding, supervised the conduct of the trial. Data collection and analysis was accomplished by *MT* and *VH* in collaboration with *MRB* and *MMW*. *MRB* and *MT* conducted the statistical analysis, compiled the tables and figures. *MT* and *MMW* wrote the first draft of the manuscript. All authors had access to the data, interpreted the study results and commented on the first draft. All authors reviewed the manuscript and approved the final version.

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Potential competing interests

All authors have completed and submitted the International Committee of Medical Journal Editors form for disclosure of potential conflicts of interest. No potential conflict of interest related to the content of this manuscript was disclosed.

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Appendix

Appendix 1: Case vignettes and definition of low-value care*

Vignette 1

A 35-year-old male warehouse operator presents with acute severe low back pain (LBP). The pain started 10 days ago after he lifted heavy boxes. The pain increases during movements (up to 10 on the visual analogue scale (VAS)) and radiates to the knees, especially on the left side, with slight tingling. The use of 4 g paracetamol per day did not relief the pain. The patient is unable to work, and the pain limits his daily activities. The patient is otherwise healthy and reports no previous surgeries or trauma. During the clinical examination, a pronounced paravertebral muscle tension is observed. There is no loss of motor function and no sensory deficit detectable and during the straight leg raising test the patient reports pain in the buttocks at 35° without radiation into the legs. During the crossed straight leg raising test, no pain occurred.

Vignette 2

A 54-year-old female computer scientist presents because of LBP that started 3 to 4 weeks ago and gradually progressed during the last 2 days (currently VAS 6, during movement up to VAS 10). There is no pain referral or functional deficit, and the patient does not report any recent trauma. The patient's history revealed a past LBP episode 8 years ago. An MRI performed 8 years ago showed degenerative changes and a disk protrusion without disc herniation. Local use of diclofenac gel and intermittent use of 1 g paracetamol and/or 400 mg ibuprofen only temporarily relieved the pain. The patient feels increasingly impaired in her daily activities and is worried that her disc protrusion may have increased. She asks about "an injection against the pain". The clinical examination revealed pronounced localized muscle tension and the pain increased during bending to the side. On the right lateral thigh, a slight hypoesthesia was observed without other sensory or motor deficits. During the straight leg raising test, the patient reports pain in the lumbosacral junction without pain referral into the legs. During the crossed straight leg raising test, the pain is also reported in the same place.

* The definition of the answers for low-value care/non-agreement with guidelines recommendations is indicated by grey shaded areas (not displayed in original sent survey).

not	probably not	probably	likely	very likely

1. Is a lumbar disc herniation the cause for the complaints?

2. What are your next steps in this and similar cases?

	never	rarely	occasionally	often	always
Do not perform further diagnostics					
Laboratory tests					
X-ray					
MRI					
Referral to a rheumatologist					
Referral to a spine surgeon					

3. In case you prescribe medications, which medication(s) do you choose?

	never	never rarely occasionally		often	always
No medication					
Paracetamol (e.g., Dafalgan®)					
NSAID (e.g., Ibuprofen, Diclofenac)					
Metamizole (e.g., Novalgin®, Minalgin®)					
Muscle relaxants (e.g., Sirdalud®)					
Weak opioids (e.g., Tramal®)					
Short-acting strong opioids (e.g. Oxynorm®)	, 🗆				
Long-acting strong opioids (e.g. Targin®)	, 🗆				
Steroids					
Homeopathy					

4. What is your next therapeutic step?

	never	rarely	occasionally	often	always
Local infiltration					
Massage					
Active physical therapy					
Manual therapy					
Acupuncture					

5. Do you recommend for this patient (vignette 1 warehouse operator, vignette 2 computer scientist) any activity restrictions?

		Bed rest
		Avoid all physical activities
		Avoid all painful activities
		Avoid all strenuous activities
		Allow all activities
(6.	Do you issue a certificate for absence from [his/her] work?



Appendix Table S1: Differences between male and female general practitioners in the management of acute non-specific low back pain in agreement to clinical guidelines

Guideline recommendation (response categories)	Vignette 1 (N=1253)			Vignette 2 (N=1226)		
	Female (N=567) ¹	Male (N=645) ¹	P-value	Female (N=567) ¹	Male (N=645) ¹	P-value
No underlying disc herniation (no/probably not)	334 (59%)	369 (57%)	0.42	228 (41%)	290 (58 %)	0.12
Diagnostic						
No further diagnostic recommended (often/always)	350 (62%)	417 (65%)	0.91	213 (38%)	252 (39%)	0.92
Avoid laboratory tests (rarely/never)	440 (78%)	514 (80%)	0.88	388 (68%)	438 (68%)	0.15
Avoid X-ray (rarely/never)	396 (70%)	471 (73%)	0.91	335 (59 %)	396 (61 %)	0.82
Avoid MRI (rarely/never)	318 (56%)	414 (64%)	0.04	174 (31%)	236 (37%)	0.11
Pharmacological treatment						
No medication (occasionally or more)	80 (14%)	92 (14%)	0.61	60 (11%)	96 (15%)	0.03
No use of paracetamol (occasionally or less)	188 (33%)	203 (31%)	0.72	196 (35%)	220 (34%)	0.80
Use of NSAIDs (occasionally or more)	550 (97%)	619 (96%)	0.48	547 (96%)	621 (96%)	0.20
Use of metamizole (rarely or more)	481 (85%)	562 (87%)	0.87	489 (86%)	574 (89%)	0.26
No use of muscle relaxants (rarely/never)	91(16%)	133 (21 %)	0.06	90 (16%)	153 (24%)	0.01
No use of weak opioids (occasionally or less)	475 (84%)	517 (80%)	0.03	441 (78%)	499 (77%)	0.55
No use of short-acting opioids (occasionally or less)	511 (90%)	580 (90%)	0.22	505 (89%)	586 (91%)	0.91
No use of long-acting opioids (rarely/never)	485 (86%)	523 (81%)	<0.001	469 (83%)	515 (80%)	0.01
No use of steroids (rarely/never)	400 (71%)	411 (64%)	<0.001	338 (60%)	400 (62%)	0.89
No homeopathy (rarely/never)	459 (81%)	547 (85%)	0.03	447 (79 %)	553 (86%)	0.001
No spinal injection (rarely/never)	375 (66%)	415 (64%)	0.21	293 (52%)	338 (52 %)	0.61

Non-pharmacological treatment						
Start active physical therapy (occasionally or more)	545 (96%)	595 (92 %)	0.07	542 (96%)	616 (96%)	0.99
Consider manual therapy (occasionally/often)	404 (71%)	390 (60%)	<0.001	360 (63%)	390 (60 %)	0.06
No massage recommended as first-line therapy (rarely/never)	254 (50%)	378 (64%)	<0.001	262 (46%)	375 (58%)	<0.001
No acupuncture recommended as first-line therapy (rarely/never)	377 (66%)	490 (76%)	<0.001	364 (64%)	469 (73%)	0.01
Referral						
No referral to a rheumatologist (rarely/never)	431 (76%)	533 (83 %)	0.09	363 (64%)	482 (75%)	0.002
No referral to a spine surgeon (rarely/never)	416 (73%)	511 (79 %)	0.11	350 (62%)	468 (73%)	0.003
Recommendations						
Allow all activities/recommend to remain active	97 (17%)	108 (17 %)	0.87	167 (29%)	170 (26%)	0.20
Stay at work/no sickness certificate due to pain	23 (4%)	41 (6%)	0.07	265 (47%)	281 (44%)	0.25

¹Number of surveys with answer to gender question (missing 3.4%, n=43)

Appendix Table S2: Differences in agreement with guidelines between Swiss German and French/Italian speaking GPs.

Guideline recommendation (response categories)	Vignette 1 (N=1253)			Vignette 2 (N=1226)		
	German (N=932)	French/Italian (N=321)	P-value	German (N=913)	French/Italian (N=313)	P-value
No underlying disc herniation (no/probably not)	596 (64%)	128 (40%)	<0.001	421 (46%)	104 (33%)	<0.001
Diagnostic						
No further diagnostic recommended (often/always)	661 (71%)	125 (39%)	<0.001	409 (45%)	65 (21%)	<0.001
Avoid laboratory tests (rarely/never)	709 (76%)	278 (87%)	0.01	595 (65%)	241 (77%)	<0.001
Avoid X-ray (rarely/never)	662 (71%)	234 (73%)	0.39	556 (61%)	187 (60 %)	0.35
Avoid MRI (rarely/never)	561 (60%)	189 (59%)	0.15	324 (36%)	90 (29%)	0.02
Pharmacological treatment						
No medication (occasionally or more)	139 (15%)	46 (14%)	0.44	127 (14%)	33 (11%)	0.10
No use of paracetamol (occasionally or less)	349 (37%)	56 (17%)	<0.001	368 (39%)	54 (17%)	<0.001
Use of NSAIDs (occasionally or more)	901 (97%)	307 (96%)	0.13	887 (97%)	297 (95%)	0.12
Use of metamizole (rarely or more)	846 (91%)	232 (72%)	<0.001	850 (93%)	225 (72%)	<0.001
No use of muscle relaxants (rarely/never)	191 (21%)	37 (12 %)	<0.001	196 (22%)	49 (16%)	<0.001
No use of weak opioids (occasionally or less)	788 (85%)	233 (73%)	<0.001	746 (82%)	206 (65%)	<0.001
No use of short-acting opioids (occasionally or less)	834 (90%)	293 (91%)	0.32	823 (90%)	282 (90%)	0.07
No use of long-acting opioids (rarely/never)	768 (82%)	272 (85%)	0.68	733 (80%)	263 (84%)	0.18
No use of steroids (rarely/never)	636 (68%)	200 (62%)	0.00393	567 (62%)	182 (58%)	0.13
No homeopathy (rarely/never)	762 (82%)	276 (86%)	0.49	751 (82 %)	262 (84%)	0.22
No spinal injection (rarely/never)	612 (66%)	201 (63%)	0.09	495 (54%)	143 (46%)	0.002

Non-pharmacological treatment						
Start active physical therapy (occasionally or more)	878 (94%)	304 (95%)	0.07	869 (95%)	302 (97%)	0.12
Consider manual therapy (occasionally/often)	611 (66%)	215 (67%)	0.94	547 (60%)	211 (67 %)	0.01
No massage recommended as first-line therapy (rarely/never)	503 (54%)	149 (46%)	0.003	507 (56%)	137 (46%)	<0.001
No acupuncture recommended as first-line therapy (rarely/never)	683 (73%)	212 (66%)	<0.001	656 (72%)	186 (59%)	<0.001
Referral						
No referral to a rheumatologist (rarely/never)	739 (79%)	257 (80 %)	0.14	655 (72%)	202 (65%)	0.003
No referral to a spine surgeon (rarely/never)	708 (76%)	249 (78 %)	0.21	632 (69%)	198 (63%)	0.01
Recommendations						
Allow all activities/recommend to remain active	172 (19%)	43 (13 %)	0.04	259 (28%)	83 (27%)	0.53
Stay at work/no sickness certificate due to pain	47 (5%)	20 (6%)	0.41	439 (48%)	115 (37%)	<0.001