



KANTONSSPITAL WINTERTHUR

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Department of Surgery  
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## Survey

### Open access electronic medical record

#### Family doctor data

I do not have a family doctor

Age of the family doctor  over 50 years  below 50 years  not sure

Gender of the family doctor  female  male

Communicates by email with the patients  yes  no  unknown

Has a website  yes  no  unknown

Online appointment request with the family doctor is possible  yes  no  unknown

Possibility for receiving electronic medical records from the family doctor  yes  no  unknown

#### Patient data

Education  none  
 compulsory education  
 specialized secondary school, high school, vocational college  
 vocational apprenticeship  
 higher vocational apprenticeship  
 college of applied sciences  
 university, college  
 other

Profession

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Insurance  general  half private  private

More than three physician visits per year  yes  no

## Internet usage

Internet access at home or at work  yes  no

Internet usage  at least once a day  
 at least once a week  
 at least once a month  
 at least once a year  
 never

### Internet usage according to purpose

To use of a foreign language dictionary	<input type="checkbox"/> yes	<input type="checkbox"/> no
To Use of multimedia content such as movies, music, videos	<input type="checkbox"/> yes	<input type="checkbox"/> no
Route planning/map services	<input type="checkbox"/> yes	<input type="checkbox"/> no
To search for map services and/or telephone numbers	<input type="checkbox"/> yes	<input type="checkbox"/> no
To search for providers of products and services	<input type="checkbox"/> yes	<input type="checkbox"/> no
To send/receive professional emails	<input type="checkbox"/> yes	<input type="checkbox"/> no
To send/receive private emails	<input type="checkbox"/> yes	<input type="checkbox"/> no
To access to the current issue of a newspaper / magazine	<input type="checkbox"/> yes	<input type="checkbox"/> no
To access to current news / information	<input type="checkbox"/> yes	<input type="checkbox"/> no
To access an online dictionary / scientific studies	<input type="checkbox"/> yes	<input type="checkbox"/> no

Interest in communicating with the doctor by email  yes  no

Have already accessed my own medical record  yes  no

Regular use of e-health apps  yes  no  
e.g. Apple Health, Google Fit, Health Tap, Ignilife, eBalance

## Expected benefits of an open access electronic medical record

I think the use of an open access electronic medical record

	strongly disagree	disagree	neutral	agree	fully agree
would give me a better understanding of my condition	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
would make the instructions of the doctor more understandable to me	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
would make it easier for me to follow the doctor's instruction	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
would better prepare me for a doctor's consultation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
would give me a feeling of security	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
would give me a feeling of control	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
would strengthen my trust in doctors	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
would increase my satisfaction	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
would allow me to detect mistakes in my medical records	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Other expectation of an open access electronic medical record

I think the use of an open access electronic medical record

	fully disagree	disagree	neutral	agree	fully agree
would create confusion due to observable laboratory values and X-ray reports	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
would create confusion due to doctor's notes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
would give me more reasons for concerns as a patient	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
could make me see content that offends or embarrasses me	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
would lead to more questions between two consultations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## General questions

Do you support an open access electronic medical record?

- yes  no

If yes, what information should be **viewable**?

- all information, even serious diagnosis like cancer  
 only a selection determined by the doctor

If yes, in what format should the patient's medical records be accessible?

- access on secure online portal  
 PDF download  
 mobile app  
 other

If not, what are the reasons you would not approve an open access electronic medical record?

- privacy and security concerns  
 concerns about complexity and usability  
 concerns about increasing dependency on electronic means  
 concerns about the benefits  
 other: \_\_\_\_\_

Comments:  
(optional)