

## Appendix 1

### Supporting health professionals after an adverse event in Swiss hospitals: a cross-sectional study

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### Questionnaire in English (translated from the original German language version)

#### Supporting health professionals after a medical error

Patient safety is important. Nevertheless, medical errors harming patients may occur in the process of care. In addition to patients and their relatives, this also affects the health professionals involved. Currently, little information is available in Switzerland on how health professionals involved in a medical error or an adverse event receive support by the hospitals.

#### QUESTIONNAIRE\*

The aim of this survey is to find out what measures in Swiss hospitals are in place to support employees who have been involved in a medical error.

- In this survey, the term "staff" refers to physicians, nurses and other health professionals who have been involved in a medical error.
- Please respond to all of the following statements about your hospital by ticking the appropriate box.

It takes about 10 minutes to complete the questionnaire.

- At the end of the questionnaire, you can voluntarily give the name of your hospital and the person answering. This information will be used for any queries and will be treated confidentially.
- Please tick the appropriate hospital category and bed size of your hospital.

\* This questionnaire was distributed via e-mail with a hyperlink (online survey format).

1	University hospital <input type="checkbox"/>	Acute care hospital <input type="checkbox"/>	Psychiatric hospital <input type="checkbox"/>	Rehabilitation clinic <input type="checkbox"/>	Specialty hospital <input type="checkbox"/>			
2	Is this hospital member of a hospital group?				Yes <input type="checkbox"/>	No <input type="checkbox"/>		
3	<50 beds <input type="checkbox"/>	50-99 beds <input type="checkbox"/>	100-249 beds <input type="checkbox"/>	250-500 beds <input type="checkbox"/>	>500 beds <input type="checkbox"/>			
In our hospital...					YES	NO	PLANNED	DON'T KNOW
4	staff is informed about support offers following a medical error.				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	staff involved in a medical error are requested to inform their superiors.				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	a medical error is noted in their personnel file.				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	the following support offers exist for staff involved in a medical error (multiple answers possible).							
a	Staff medical service				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b	Psychologist				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c	Pastoral worker				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d	Trained peers				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e	Laywer				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f	Other persons / services				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	superiors are trained for support of staff involved in a medical error.				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	superiors are requested to approach staff involved in a medical error.				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10	a guideline/standard exists to support staff involved in a medical error.				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11	staff involved in a medical error are present at the disclosure with the patient (and his/her family).				<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Depending on <input type="checkbox"/> Don't know			
12	Comments:							
13	Voluntary information Questionnaire filled in by (name / first name, function, institution/ address):							